



Installation Manual

Energy Storage System (ESS)

SMILE-S6-HV

SMILE-S5-HV

V01

IMPRINT

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Copyright Statement

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Version Information

Version	Date	Content
V01	08.07.2021	New

Content

IMPRINT	2
Copyright Statement	3
Version Information	3
Content	4
1. Information on this Document	6
1.1 Content and Structure of this Document	6
1.2 Target Group	6
1.3 Levels of Warning Messages	6
1.4 Nomenclature	7
2. Safety	8
2.1 Intended Use of the Inverter	8
2.2 Safety Precaution for Battery Pack	9
2.2.1 General Safety Precautions	9
2.2.2 Response to Emergency Situations	9
2.3 Important Safety Instructions	11
2.4 Symbols on the Label	14
3. Product Introduction and Application Scenarios	16
3.1 Inverter Description	16
3.2 Battery Pack Description	17
3.3 Application Scenarios	19
4. Storage	20
4.1 Inverter Storage	20
4.2 Battery Storage	20
5. Unpacking	22
5.1 Checking the Outer Packing	22
5.2 Scope of Delivery	22
6. Mounting	23
6.1 Requirements for Mounting	23
6.2 Preparing Tools and Instruments	26
6.3 Mounting the 8.2PH and Inverter	27
6.4 Mounting the 5PH and Inverter	错误!未定义书签。

6.5 Mounting the WiFi Module	32
7. Electrical Connection	33
7.1 Overview of the Connection Area	34
7.2 Preparing Cables	35
7.3 Connecting Additional Grounding	37
7.4 AC Connection.....	38
7.5 PV Connection	50
7.6 Battery Power Connection.....	52
7.7 Battery Communication Connection	50
7.8 Battery Pack Expansion Connection	53
8. WiFi Setting.....	55
8.1 Download and Install APP	55
8.2 Overview of Functions for Installer Account	56
8.3 WiFi Module Setting	56
9. Commissioning.....	58
9.1 Checking Before Power-On	60
9.2 Check the Running State	61
9.3 Powering Off the Product	62
10. Maintenance and Troubleshooting	63
10.1 Routine Maintenance	63
10.2 Troubleshooting	64
11. Uninstallation & Return.....	69
11.1 Removing the Product	69
11.2 Packing the Product.....	69
11.3 Disposing of the Product.....	69
12. Specification	70
12.1 Datasheet of Hybrid Inverter SMILE-S6-HV-INV	70
12.2 Datasheet of Battery Pack SMILE-BAT-8.2PH.....	72
12.3 Datasheet of Battery Pack SMILE-BAT-5PH.....	错误!未定义书签。
Appendix.....	73
Communication Connection Figure	73

1. Information on this Document

1.1 Content and Structure of this Document

This document is valid for product of SMILE-S6-HV or SMILE-S5-HV which include inverter SMILE-S6-HV-INV or SMILE-S5-HV-INV, battery pack SMILE-BAT-8.2PH. (SMILE-S6-HV/SMILE-S6-HV-INV is 6kW and SMILE-S5-HV/SMILE-S5-HV-INV is 5kW. This manual will use SMILE-S6-HV/SMILE-S5-HV-INV to represent two models.) This document describes the mounting, installation, commissioning, configuration, operation, troubleshooting and decommissioning of the product as well as the operation of the product user interface.

Observe all documentation that accompanies the product, keep them in a convenient place and available at all times.

Illustrations in this document are reduced to the essential information and may deviate from the real product.

1.2 Target Group

This document is intended for qualified persons and end users. Only qualified persons are allowed to perform the activities marked in this document with a warning symbol. Tasks that do not require any particular qualification are not marked and can also be performed by end users. Qualified persons must have the following skills:

- Knowledge of how an inverter works and operates.
- Training in how to deal with the dangers and risks associated with installing and using electrical devices, batteries and systems.
- Training in the installation and commissioning of electrical devices and systems
- Knowledge of the applicable standards and directives.
- Knowledge of and compliance with this document, including all safety precautions.
- Knowledge of and compliance with the documents of the battery manufacturer, including all safety precautions.

1.3 Levels of Warning Messages


The following levels of warning messages may occur when handling the product.

 **DANGER**

DANGER indicates a hazardous situation which, if not avoided, will result in death or serious injury.

 **WARNING**


WARNING indicates a hazardous situation which, if not avoided, could result in death or serious injury.

 **CAUTION**

CAUTION indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.

NOTICE

NOTICE indicates a situation which, if not avoided, can result in property damage.

 **INFORMATION**

INFORMATION provides tips which are valuable for the optimal installation and operation of the product.

1.4 Nomenclature

Complete designation	Designation in this document
SMILE-BAT-8.2PH (INDOOR)	SMILE-BAT-8.2PH (INDOOR)
SMILE-BAT-8.2PH (OUTDOOR)	SMILE-BAT-8.2PH (OUTDOOR)
SMILE-S6-HV-INV (INDOOR)	Inverter (INDOOR)
SMILE-S6-HV-INV (OUTDOOR)	Inverter (OUTDOOR)
SMILE-S6-HV-INV with SMILE-BAT-8.2PH	Product

2. Safety

2.1 Intended Use of the Inverter

The inverter, the battery pack, the energy meters make up a system for optimization of self-consumption in a household. The inverter is equipped with two MPP trackers and converts the direct current from the PV array into grid-compliant single-phase current and feeds it into the utility grid. The battery pack is used for the intermediate storage of the energy.

The product is suitable for indoor and outdoor use.

The product must only be operated with PV arrays of protection class II in accordance with IEC 61730, application class A. The PV modules must be compatible with this product.

PV modules with a high capacity to ground must only be used if their coupling capacity does not exceed 1.0 μF .

All components must remain within their permitted operating ranges at all times. Use this product only in accordance with the information provided in the enclosed documentation and with the locally applicable standards and directives. Any other application may cause personal injury or property damage.

Alterations to the product, e.g. changes or modifications, are only permitted with the express written permission of AlphaESS. Unauthorized alterations will void guarantee and warranty claims. AlphaESS shall not be held liable for any damage caused by such changes.

Any use of the product other than that described in the Intended Use section does not qualify as appropriate.

The enclosed documentation is an integral part of this product. Keep the documentation in a convenient place for future reference and observe all instructions contained therein.

The type label must remain permanently attached to the product.

2.2 Safety Precaution for Battery Pack

2.2.1 General Safety Precautions

Overvoltage or wrong wiring can damage the battery pack and cause deflagration, which can be extremely dangerous.

All types of breakdown of the battery may lead to a leakage of electrolyte or flammable gas.

Battery pack is not user serviceable. High voltage is present in the device.

Read the label with Warning Symbols and Precautions, which is on the right side of the battery pack.

Do not connect any AC conductors or PV conductors which should be only connected to the inverter directly to the battery pack.

Do not charge or discharge damaged battery.

Do not damage the battery pack in such ways as dropping, deforming, impacting, cutting or penetrating with a sharp object. It may cause a leakage of electrolyte or fire.

Do not expose battery to open flame.

Do not connect with lead-acid battery.

2.2.2 Response to Emergency Situations

The battery pack comprises multiple batteries that are designed to prevent hazards resulting from failures. However, AlphaESS cannot guarantee their absolute safety.

- If a user happens to be exposed to internal materials of the battery cell due to damage on the outer casing, the following actions are recommended.
Inhalation: Leave the contaminated area immediately and seek medical attention.
Eye contact: Rinse eyes with running water for 15 minutes and seek medical attention.
Contact with skin: Wash the contacted area with soap thoroughly and seek medical attention.
Ingestion: Induce vomiting and seek medical attention.

If a fire breaks out in the place where the battery pack is installed, perform the following countermeasures:

- Fire extinguishing media.
Respirator is not required during normal operations.
Use FM-200 or CO₂ extinguisher for battery fire.
Use an ABC fire extinguisher, if the fire is not from battery and not spread to it yet.
- Firefighting instructions
 1. If fire occurs when charging batteries, if it is safe to do so, disconnect the battery pack circuit breaker to shut off the power to charge.
 2. If the battery pack is not on fire yet, extinguish the fire before the battery pack catches fire.

3. If the battery pack is on fire, do not try to extinguish but evacuate people immediately.

 **WARNING**

There may be a possible explosion when batteries are heated above 150°C. When the battery pack is burning, it leaks poisonous gases. Do not approach.

- Effective ways to deal with accidents

On land: Place damaged battery into a segregated place and call local fire department or service engineer.

In water: Stay out of the water and don't touch anything if any part of the battery, inverter, or wiring is submerged.

Do not use submerged battery again and contact the service engineer.

2.3 Important Safety Instructions

This section contains safety precautions that must be observed at all times when working on or with the product.

To prevent personal injury and property damage and to ensure long-term operation of the product, read this section carefully and follow all safety precautions at all times.



DANGER

Danger to life due to electric shock when live components or cables are touched.

High voltages are present in the conductive components or cables of the product. Touching live parts and cables results in death or lethal injuries due to electric shock.

- Do not touch non-insulated parts or cables.
- Disconnect the product from voltage sources and make sure it cannot be reconnected before working on the inverter or the battery pack.
- After disconnection, wait 5 minutes until the capacitors have discharged.
- Do not open the product.
- Wear suitable personal protective equipment for all work on the product.



DANGER

Danger to life due to electric shock when live components or DC cables are touched.

When exposed to sunlight, the PV array generates high DC voltage which is present in the DC conductors. Touching the live DC cables results in death or lethal injuries due to electric shock.

- Disconnect the inverter from voltage sources and make sure it cannot be reconnected before working on the device.
- Do not touch non-insulated parts or cables.
- Do not disconnect the DC connectors under load.
- Wear suitable personal protective equipment for all work on the inverter.



DANGER

Danger to life due to electric shock from touching an ungrounded PV module or array frame.

Touching ungrounded PV modules or array frames results in death or lethal injuries due to electric shock.

- Connect and ground the frame of the PV modules, the array frame and the electrically conductive surfaces so that there is continuous conduction. Observe the applicable local regulations.

 **DANGER****Danger to life due to electric shock when touching live system components in case of a ground fault.**

If a ground fault occurs, parts of the system may still be live. Touching live parts and cables results in death or lethal injuries due to electric shock.

- Disconnect the product from voltage sources and make sure it cannot be reconnected before working on the device.
- Touch the cables of the PV array on the insulation only.
- Do not touch any parts of the substructure or frame of the PV array.
- Do not connect PV strings with ground faults to the inverter.

 **DANGER****Danger to life due to high voltages on the battery pack.**

Lethal voltage is present at the pin connector for the power cable. Reaching into the pin connector for the power cable can result in lethal electric shock.

- Do not open the battery pack.
- Do not wipe over the battery pack with a damp cloth.
- Leave the protective caps on the pin connectors for the batteries power connection until the inverter cables are connected to the battery pack.
- Disconnect the product from voltage sources and make sure it cannot be reconnected before working on the inverter or the battery pack.

 **WARNING****Risk of chemical burns from electrolyte or toxic gases**

During normal operation, no electrolyte can leak from the battery pack and no toxic gases can form. Despite careful construction, if the battery pack is damaged or a fault occurs, it is possible that electrolyte may be leaked or toxic gases formed.

- Store the battery pack in a cool and dry place.
- Do not drop the battery pack or damage it with sharp objects.
- Only set the battery pack down on its back or its bottom, i.e., on the side with the mounting lugs.
- Do not open the battery pack.
- Do not install or operate the battery pack in potentially explosive atmosphere or areas of high humidity.
- If moisture has penetrated the battery pack (e.g. due to a damaged enclosure), do not install or operate the battery pack.
- In case of contact with electrolyte, rinse the affected areas immediately with water and consult a doctor without delay.

**CAUTION****Risk of burns due to hot heatsink and housing**

The heatsink and housing can get hot during operation.

- During operation, do not touch any parts other than the cover of the inverter.

NOTICE**Damage to the inverter due to electrostatic discharge**

- Touching electronic components can cause damage to or destroy the inverter through electrostatic discharge.
- Ground yourself before touching any component.










NOTICE**Damage due to cleaning agents**

The use of cleaning agents may cause damage to the product and its components.














- Clean the product and all its components only with a cloth moistened with clear water.

2.4 Symbols on the Label

Symbols on the type label of the inverter

Symbol	Explanation
	Beware of a danger zone This symbol indicates that the product must be additionally grounded if additional grounding or equipotential bonding is required at the installation site.
	Beware of electrical voltage The product operates at high voltages.
	Beware of hot surface The product can get hot during operation.
	Danger to life due to high voltages in the inverter, observe a waiting time of 5 minutes High voltages that can cause lethal electric shocks are present in the live components of the inverter. Prior to performing any work on the inverter, disconnect it from all voltage sources as described in this document.
	WEEE designation Do not dispose of the product together with the household waste but in accordance with the disposal regulations for electronic waste applicable at the installation site.
	Observe the documentation
	Certified safety The product is TÜV-tested and complies with the requirements of the EU Equipment and Product Safety Act.
	CE marking The product complies with the requirements of the applicable EU directives.
	RCM (Regulatory Compliance Mark) The product complies with the requirements of the applicable Australian standards.

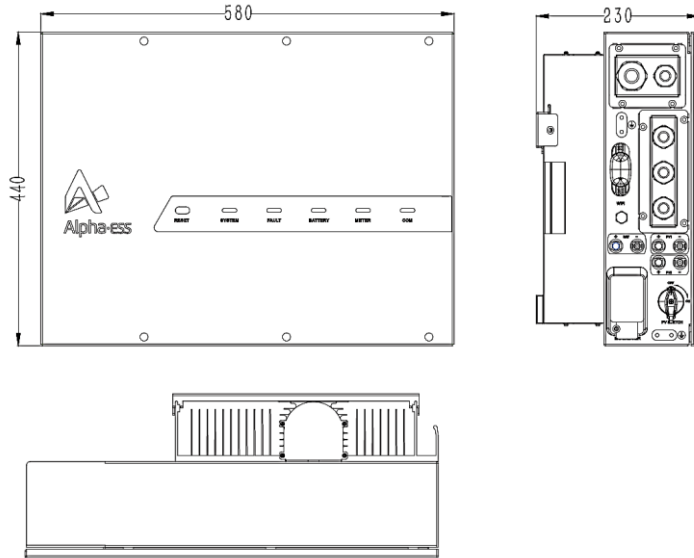
Symbols on the type label and warning label of the battery pack

Symbol	Explanation
	Beware of a danger zone This symbol indicates that the product must be additionally grounded if additional grounding or equipotential bonding is required at the installation site.
	Beware of electrical voltage The product operates at high voltages.
	Risk of chemical burns
	Risk of explosion
	Observe the documentation
	Risk of electrolyte leakage
	CE marking The product complies with the requirements of the applicable EU directives.
	Refer to the instruction for operation
	Use eye protection
	Fire, naked light and smoking prohibited
	No nearing
	Do not dispose of the battery pack together with the household waste but in accordance with the locally applicable disposal regulations for batteries
	Recycling code
UN38.3	Marking for transport of dangerous goods The product passes the certifications of the UN38.3

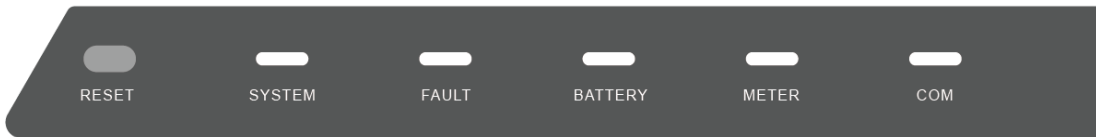
3. Product Introduction and Application Scenarios

3.1 Inverter Description








Inverter appearance and dimensions













Inverter LED Signals



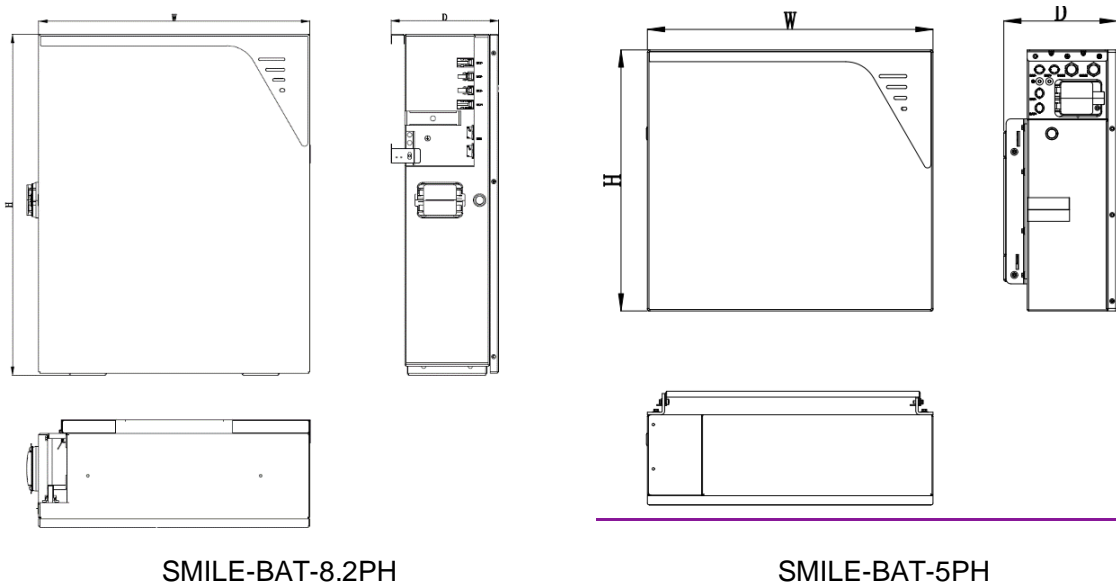
Five LED indicators and one reset button are provided on the display panel. These LED indicators provide information about the operational status of the system. The external communication devices will be restarted with the inverter if you long press the reset button for 5s.

LED Indicator	Status	Explanation
SYSTEM		The system works normally.
		The system is not operating.
FAULT		A fault of the system has occurred.
		No fault
BATTERY		The battery pack works normally.
		Battery communication exists but is not working normally
		Battery communication loss exists

METER		Meter communication works normally.
		Meter communication lost.
		Grid Meter communication loss in AC or Hybrid mode, flash once every 500ms
		PV Meter communication lost in AC or Hybrid mode, flash once every 1s.
COM		Normal communication with the server
		Disconnect to the server
		Normal communication with the APP, flash once every 4s.
		Connected to the server but not logged in, flash once every 2s
		Connected to the router, flash once every 1s
		Connected to the WiFi module, flash once every 500 ms

3.2 Battery Pack Description

Battery pack appearance and dimensions



SMILE-BAT-8.2PH

SMILE-BAT-5PH






Battery pack appearance and dimensions

Battery Pack	Dimension (W*H*D)
SMILE-BAT-8.2PH (OUTDOOR)	580*820*230 mm
SMILE-BAT-8.2PH (INDOOR)	580*730*230 mm

Four LED indicators are provided on the display panel.

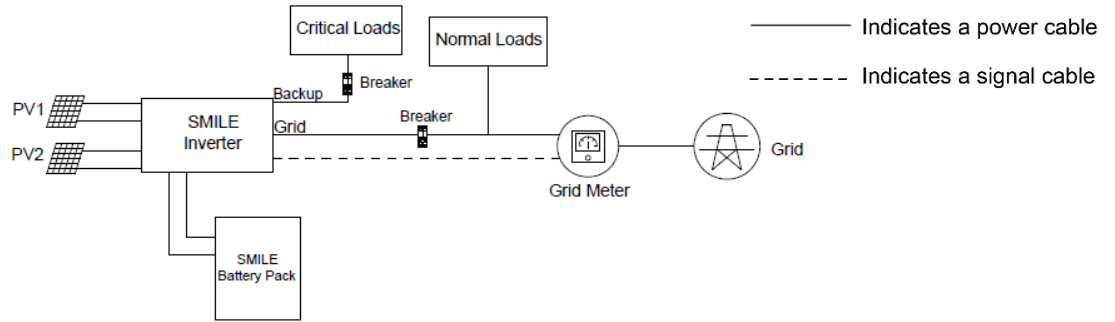
Different colors represent different states, green for SOC state, yellow for protection state, red for error state.

The LED indicators provide information about the SOC operational status of the battery pack.

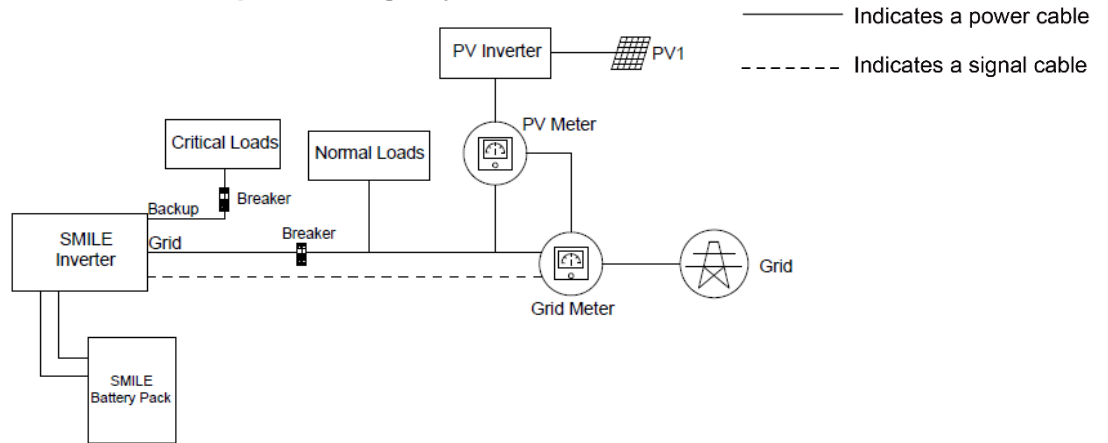
LED Indicator	SOC	Description
Standby: Green LEDs flash every second		$SOC \leq 5\%$ The first line of the LED indicator flashes every 10s.
		$5\% < SOC \leq 30\%$ The first line of the LED indicator is always on. When the SOC is less than 30% and the battery is being charged, the first line of the LED indicator will flash every 3s.
		$30\% < SOC \leq 55\%$ The first and second line of the LED indicator are always on. When the battery is being charged and the SOC is between 30% and 55%, the second line of the LED indicator will flash every 3s.
		$55\% < SOC \leq 80\%$ The first, second and third line of the LED indicator are always on. When the battery is being charged and the SOC is between 55% and 80%, the third line of the LED indicator will flash every 3s.
		$80\% \leq SOC \leq 100\%$ All the LED indicators are always on. When the battery is being charged and the SOC is between 80% and 100%, the fourth line of the LED indicator will flash every 3s.

3.3 Application Scenarios

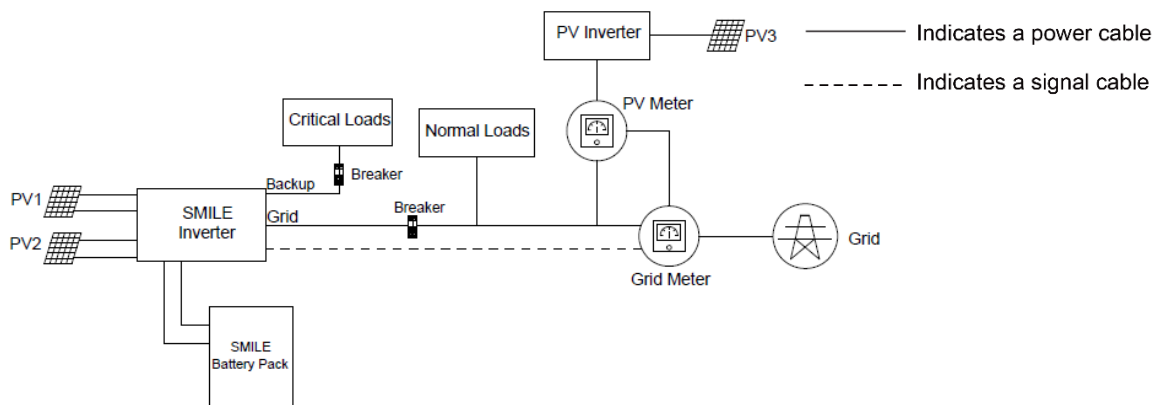
AlphaESS SMILE-S6-HV system (include SMILE-S6-HV-INV and SMILE-BAT-8.2PH) can be applied in DC-coupled systems (mostly new installation), AC-coupled systems (mostly retrofit) and Hybrid-coupled systems (mostly retrofit, and PV capacity increase), as the following scheme show:



DC-coupled Storage System - Scheme



AC-coupled Storage System - Scheme



Hybrid-coupled Storage System - Scheme

4. Storage

4.1 Inverter Storage

The following requirements should be met if the inverter is not put into use directly:

1. Do not unpack the inverter.
2. Keep the storage temperature at $-40\sim 70^{\circ}\text{C}$ and the humidity at $5\%\sim 95\%$ RH.
3. The inverter should be stored in a clean and dry place and be protected from dust and water vapor corrosion.
4. A maximum of six inverters can be stacked. To avoid personal injury or device damage, stack inverters with caution to prevent them from falling over.
5. During the storage period, check the inverter periodically. (It is recommended that the check is performed every three months.) Replace the packing materials that are damaged by insects or rodents in a timely manner.
6. If the inverters have been stored for more than two years, it must be checked and tested by professionals before being put into use.

4.2 Battery Storage

The following requirements should be met if the battery pack is not put into use directly:

1. Place batteries according to the signs on the packing case during storage. Do not put batteries upside down or sidelong.
2. Stack battery packing cases by complying with the stacking requirements on the external package.
3. Store the battery pack out of reach of children and animals.
4. Store the battery pack where it should be minimal dust and dirt in the area.
5. Handle batteries with caution to avoid damage.
6. The storage environment requirements are as follows:
 - Ambient temperature: $-10\sim 55^{\circ}\text{C}$, recommended storage temperature: $15\sim 30^{\circ}\text{C}$
 - Relative humidity: $15\%\sim 85\%$
 - Place batteries in a dry and clean place with proper ventilation.
 - Place batteries in a place that is away from corrosive organic solvents and gases.
 - Keep batteries away from direct sunlight.
 - Keep batteries at least 2 m away from heat sources.
7. The batteries in storage must be disconnected from external devices. The indicators (if any) on the batteries should be off.
8. Batteries should be delivered based on the "first in, first out" rule.
9. The warehouse keeper should collect battery storage information every month and periodically report the battery inventory information to the planning department. The batteries that have been stored for nearly 6 months should be recharged timely.
10. If a lithium battery is stored for a long time, capacity loss may occur. After a lithium battery is stored for 12 months in the recommended storage temperature, the

irreversible capacity loss rate is 3%~10%. It is recommended that batteries not be stored for a long period. If the batteries need to be stored for more than 6 months, it is recommended to recharge the batteries to 65~75% of the SOC. For example, they can be recharged every 6 months at least, and must be recharged to at least 50% of the SOC.

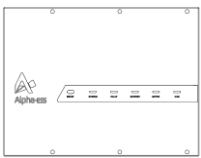
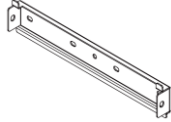
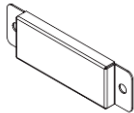
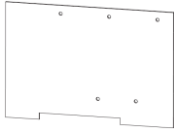

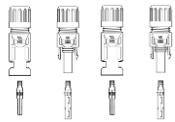
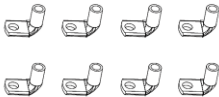
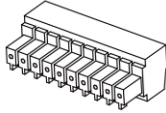
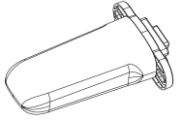
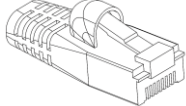
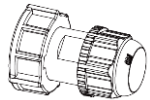
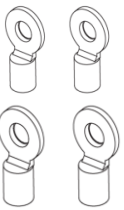
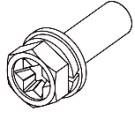

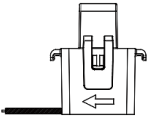
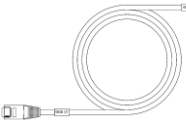



5. Unpacking

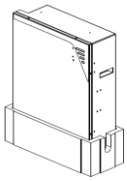
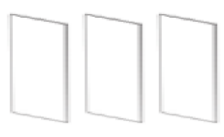


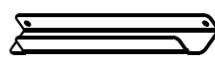
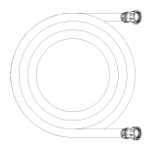

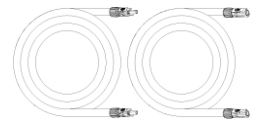
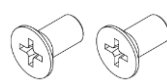

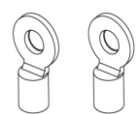

5.1 Check the Outer Packing

Before unpacking the battery pack and inverter, check the outer packing for damage, such as holes and cracks. If any damage is found, do not unpack the product and contact your dealer as soon as possible.

5.2 Scope of Delivery

Check the scope of delivery for completeness and any externally visible damage. Contact your distributor if the scope of delivery is incomplete or damaged.

SMILE-S6-HV-INV Hybrid Inverter				
				
Inverter (X1)	Upper Wall Bracket (X1)	Lower Wall Bracket (X1)	Inverter Positioning Paper Plate (X1)	Wall Anchor ST6*55 (X6) (Optional)
				 Indoor Use  Outdoor Use
PV+&PV- Connectors (X2)	Cord End Terminal (X8)	10 Pin Terminal Block (X1)	WiFi Module (X1)	Terminal Resistor (X1)
				
Ring Terminal Lug (X4)	Screw M5*10 (X4) Screw M6*16 (X2)	T20 Screwdriver (X1)	CT (X1) (Optional)	Grid-CT Cable (X1) (Optional)
				
Installation Manual (X1)	Magnet Ring (X1)	PC Gasket (X1)		

SMILE-BAT-8.2PH			
			
Battery Pack (X1)	Floor Gasket (X3)	Battery Positioning Paper Plate (X1)	Battery Wall Bracket (X1)
			
Cardboard Limit Board (X1)	Battery COM Cable (X1)	Wall Anchor ST6*55 (X2)	Power Cable + (X1) Power Cable - (X1)
			
Screw M5*12 (X2)	Screw M6*6 (X2)	Ring Terminal Lug (X2)	Quick Installation Guide (X1)

6. Mounting

6.1 Requirements for Mounting

WARNING

Danger to life due to fire or explosion

Despite careful construction, electrical devices can cause fires.

- Do not mount the product in areas containing highly flammable materials or gases.
- Do not mount the product in potentially explosive atmospheres.

Basic Requirements

- SMILE-S6-HV-INV (OUTDOOR) and SMILE-BAT-8.2PH (OUTDOOR) are suitable for indoor and outdoor use.
SMILE-S6-HV-INV (INDOOR) and SMILE-BAT-8.2PH (INDOOR) are suitable for only indoor use.
- Do not install the inverter in a place where a person can easily touch it because its housing and heatsink are hot during operation.
- Do not mount the product in areas with flammable or explosive materials.
- Do not mount the product at a place within children's reach.
- Do not mount the product outdoors in salt areas because it will be corroded there and may cause fire. A salt area refers to the region within 500m from the coast or

prone to sea breeze. The regions prone to sea breeze vary depending on weather conditions (such as typhoons and monsoons) or terrains (such as dams and hills).

Mounting Environment Requirements

- The product must be mounted in a well-ventilated environment to ensure good heat dissipation.
- When mounted under direct sunlight, the power of the product may be derated due to additional temperature rise.
- Mount the product in a sheltered place or mount an awning over the product.
- The optimal temperature range for the battery pack to operate is from 15 to 30 °C.
- Do not expose or place near water sources like downspouts or sprinklers.
- If the battery pack is mounted in the garage, then ensure that it is above the height of the vehicle bumper and door.

Mounting Structure Requirements

- The mounting structure where the product is mounted must be fireproof.
- Do not mount the product on flammable building materials.
- Ensure that the mounting surface is solid enough to bear the weight load.
- In residential areas, do not mount the inverter on drywalls or walls made of similar materials which have a weak sound insulation performance because the noise generated by the inverter is noticeable.

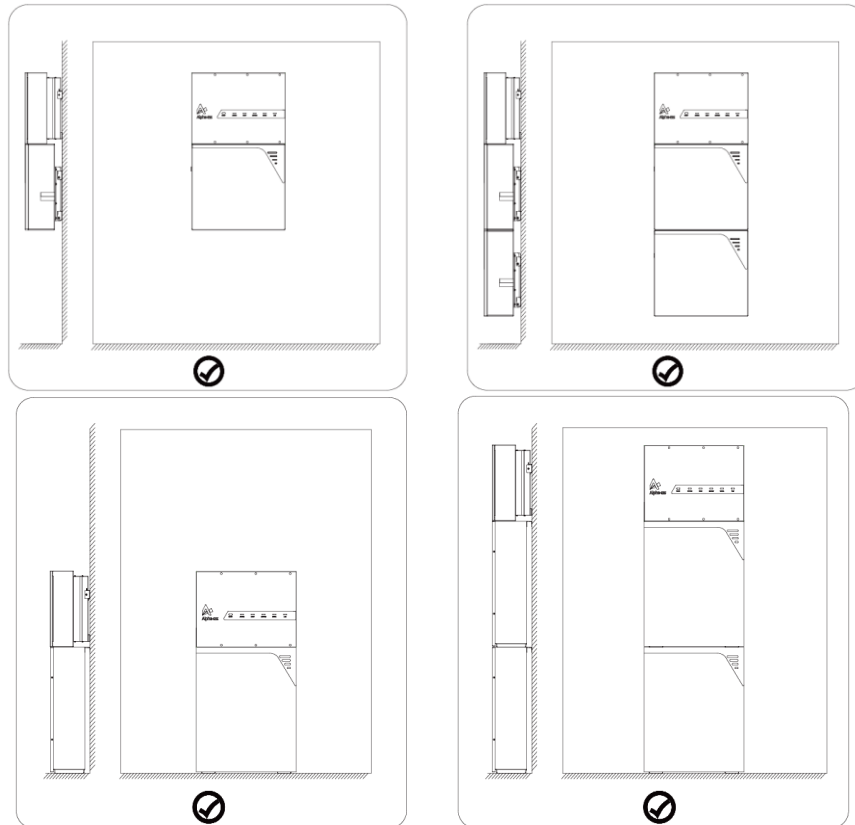
Mounting Angle and Stack Requirement

SMILE-BAT-8.2PH should be floor-mounted.

SMILE-S6-HV-INV should be wall-mounted.

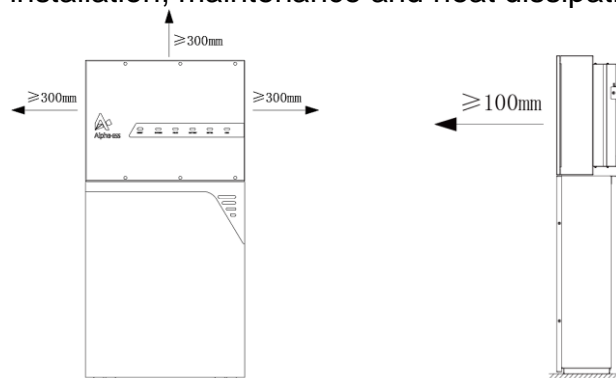
The installation angle requirement is as follow:

- Do not mount the battery pack and inverter at forward tilted, back tilted, side tilted, horizontal, or upside down positions.

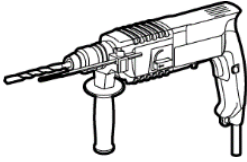


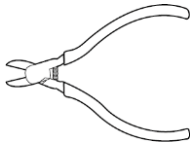
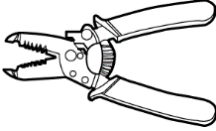
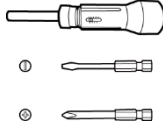

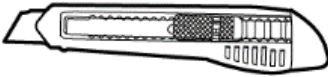





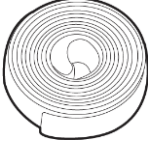
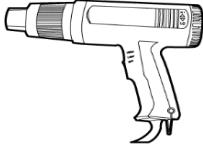

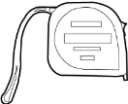







Mounting Space Requirements

- Reserve sufficient clearance around the battery pack and inverter to ensure sufficient space for installation, maintenance and heat dissipation.



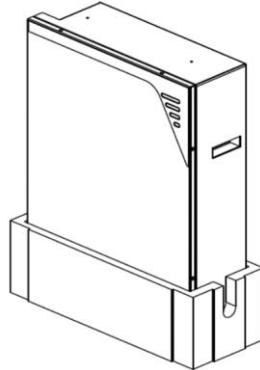
6.2 Preparing Tools and Instruments

Category	Tools and Instruments		
Installation	 Hammer drill (with a $\Phi 10$ mm drill bit)	 Torque socket wrench SW10	 Multimeter (DC voltage measurement range ≥ 1000 V DC)
	 Diagonal pliers	 Wire stripper	 Torque screwdriver (slotted head, torque range: 0-2 N m)
	 Rubber mallet	 Utility knife	 Cable cutter
	 Crimping tool (model: PV-CZM-22100)	 Cord end terminal crimper	 Disassembly and Assembly Tool (model: PV-MS-HZ open-end wrench)
	 Vacuum cleaner	 Heat shrink tubing	 Heat gun
	 Marker	 Measuring tape	 Bubble or digital level
Personal protective equipment	 Safety gloves	 Safety goggles	 Anti-dust respirator
	 Safety shoes		

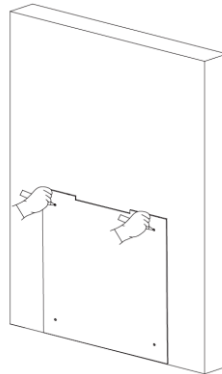
6.3 Mounting the SMILE-BAT-8.2PH and Inverter

6.3.1 Mounting the battery pack

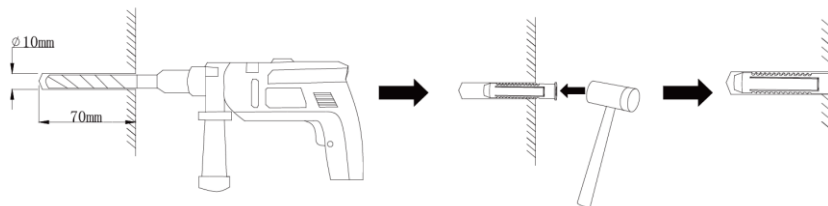
1. Lift the battery pack by using the handles at the two sides, take it out from the package carton. Do not put the battery pack upside down on the ground.



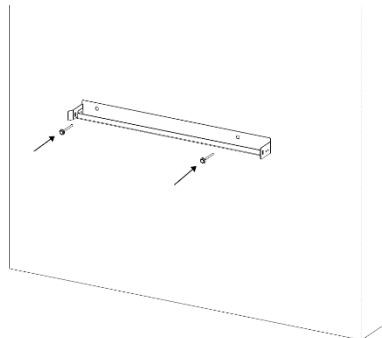
2. Place the battery positioning paper plate against the wall and the bottom against the floor, and mark the positions of the two drill holes.



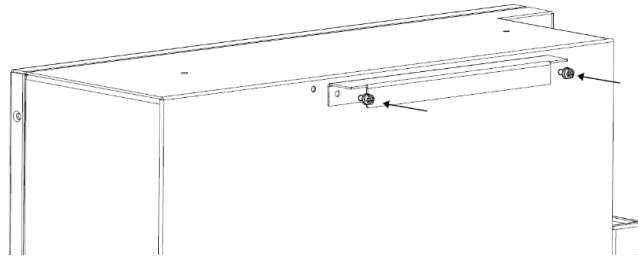
3. Drill 2 holes on the wall with a diameter of 10mm and a depth of about 70mm.



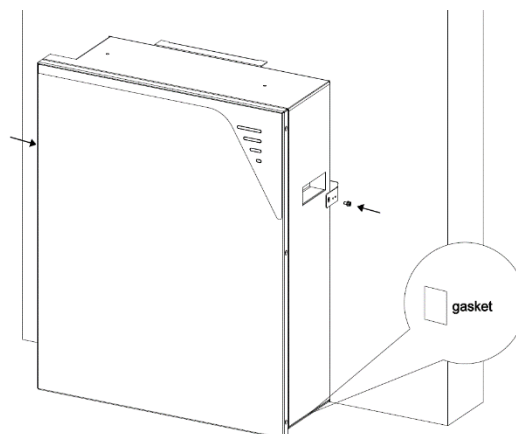
4. After cleaning the dust and other objects from the two holes, place 2 wall anchors into the holes, then attach the battery wall bracket to the wall by using the SW10 hexagon sleeve. Please use a level to ensure that the wall bracket is horizontal.



5. Install the cardboard limit board on the battery pack with screw M5*12 (X 2) (tool: T20 screwdriver, torque: 2.5Nm).



6. Place the battery against the wall, align the holes at the battery side to the screw holes of the wall bracket.
7. Tighten the wall bracket and the battery pack with screw M5*12 (X 2) (tool: T20 screwdriver, torque: 2.5Nm).
If the floor of installation site is uneven, please use floor gaskets to level at the bottom of the battery pack



 **WARNING**

Risk of injury when lifting the battery pack, or if it is dropped

The battery pack is very heavy. There is risk of injury if the battery pack is lifted incorrectly or dropped while being transported or when attaching it to or removing it from the wall bracket.

- Transport the battery pack always as described below.
- It is forbidden to stack 3 batteries from top to bottom.

8. Mounting more batteries

You can install extra batteries up to 6 batteries in a system.

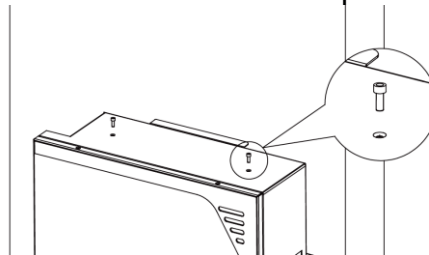
Please install extra batteries by side, also batteries can be stacked up to two batteries per column. Expansion wiring please refer to Chapter 7.8.

- 1) If you will install extra batteries by side, please repeat steps 1-6 and keep the distance between two batteries greater than 300mm. The space between the

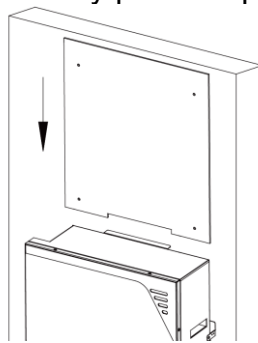
left and the right battery is a recommended distance. Keep the distance as short as you can if there is no influence to the operation.



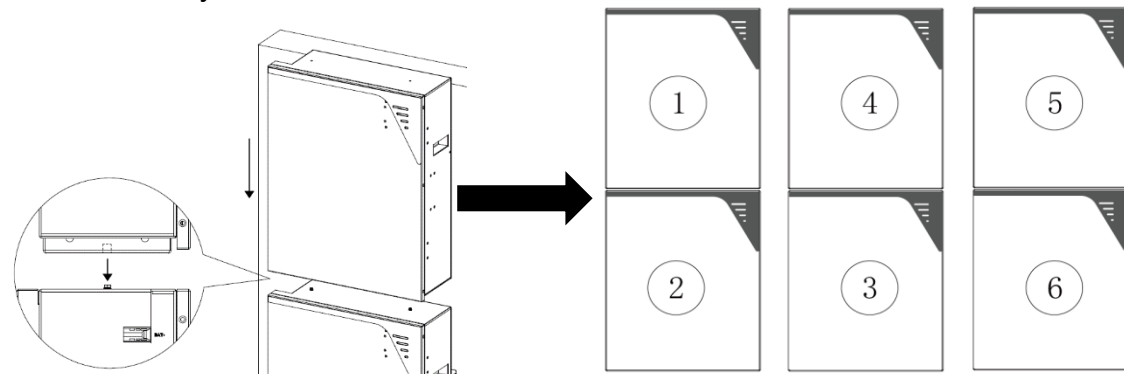
2) For battery stack, lock the screw M6*6 on top of the first battery pack.



3) Place the battery positioning paper plate against the wall and the bottom with notch against the first battery pack. Repeat steps 1-7.

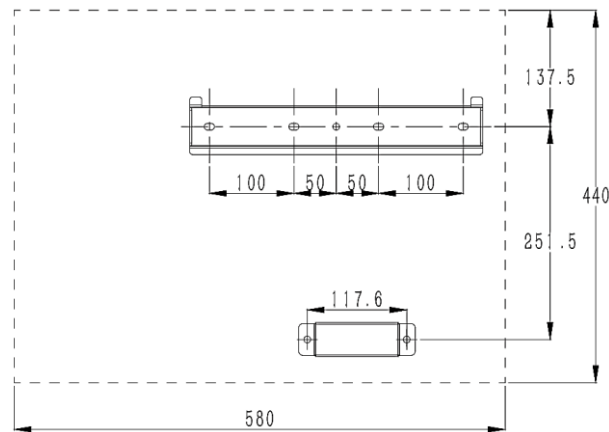


4) The bottom limit holes of the second battery will match the top screws of the first battery.



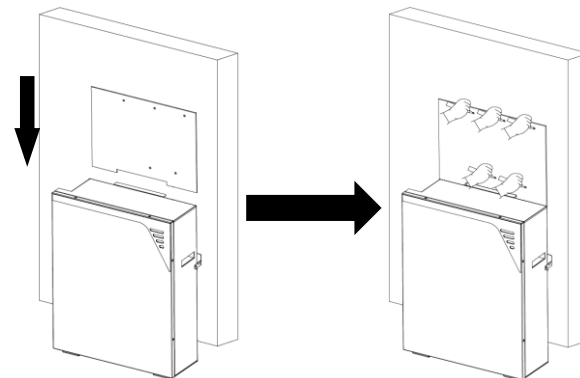
6.3.2 Mounting the inverter

Dimensions in mm

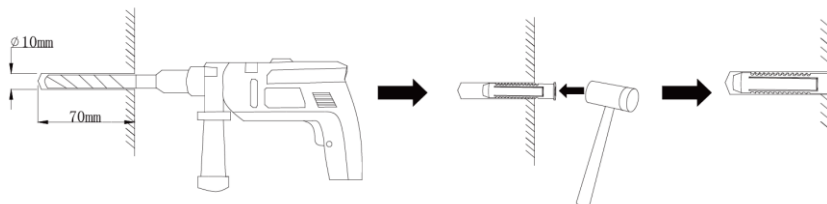


The steps to mount the inverter are listed below:

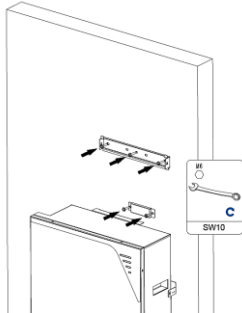
1. Fit the bottom of the inverter's positioning paper plate into the top of the battery against wall, mark the positions of the drill holes on the paper plate.



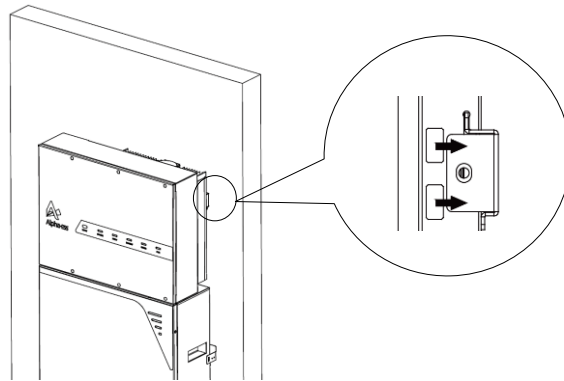
2. Cover the top of the battery with plastic bag and drill 5 holes on the wall with drill $\Phi 10$, insert 5 screw anchors into the drill holes.



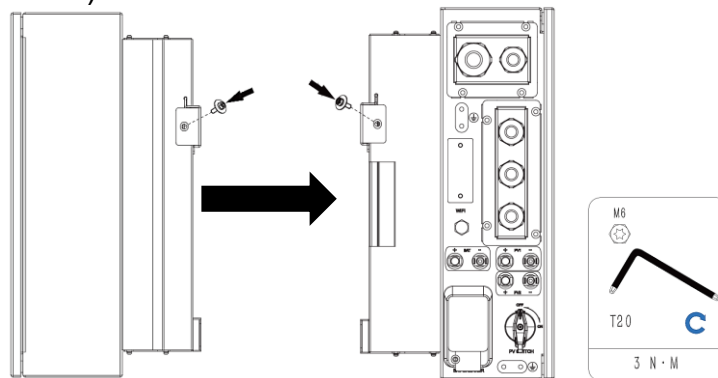
3. Attach the wall bracket to the wall using the screws with the tool of SW10 hexagon sleeve. Please use a level to ensure that the wall bracket is horizontal.



4. Hold the inverter by using the handles at two sides, attach the inverter onto the wall bracket tilted slightly downwards. If the inverter is not aligned with the battery, please increase or decrease PC gaskets to adjust it.



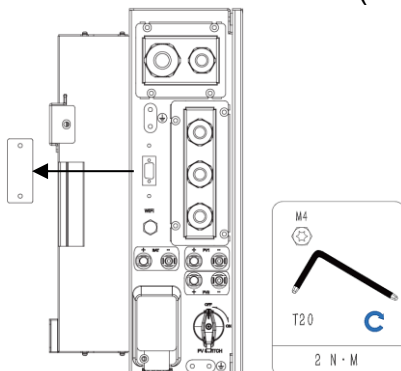
5. Tighten the wall bracket and the inverter with screw M6*16 (X 2) (tool: T20 screwdriver, torque: 3.0Nm).



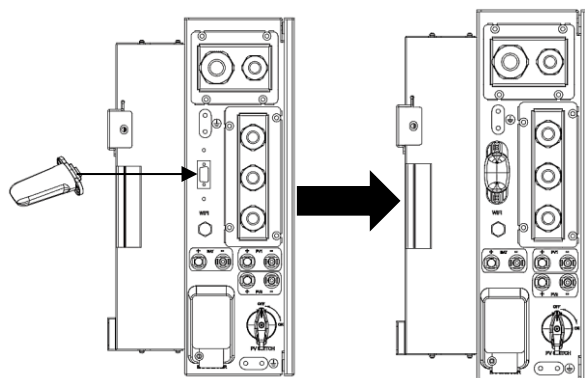
6. Make electrical connection (please refer to Section [错误!未找到引用源。](#) Electrical Connection).

6.4 Mounting the WiFi Module

1. Remove the WiFi cover from the left of the inverter (tool: T20 screwdriver).



2. Tighten the WiFi module on the inverter with screw M4*12 (X2) (tool: T20 screwdriver, torque: 2.0 Nm).



7. Electrical Connection

Precautions

 **DANGER**

Before connecting cables, ensure that all switches and breakers of the inverter and the battery pack and all the switches connected to inverter and the battery pack are set to OFF. Otherwise, the high voltage of the product may result in electric shocks.

 **WARNING**

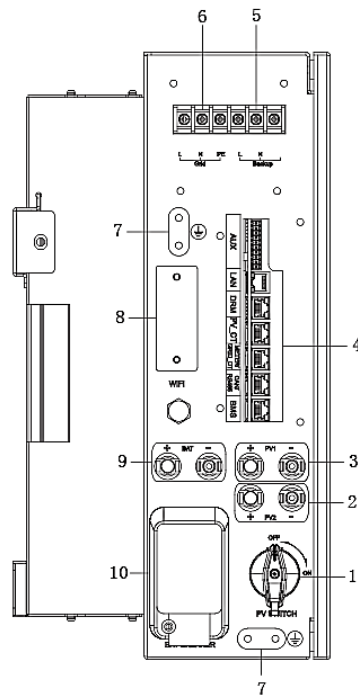
- The device damage caused by incorrect cable connections is not covered under any warranty.
- Only certified electricians are allowed to connect cables.
- Operation personnel must wear proper PPE when connecting cables.

NOTICE

The cable colors shown in the electrical connection diagrams provided in this chapter are for reference only. Select cables in accordance with local cable specifications (green-and-yellow cables are only used for PE).

7.1 Overview of the Connection Area

7.1.1 Overview of the Inverter Connection Area

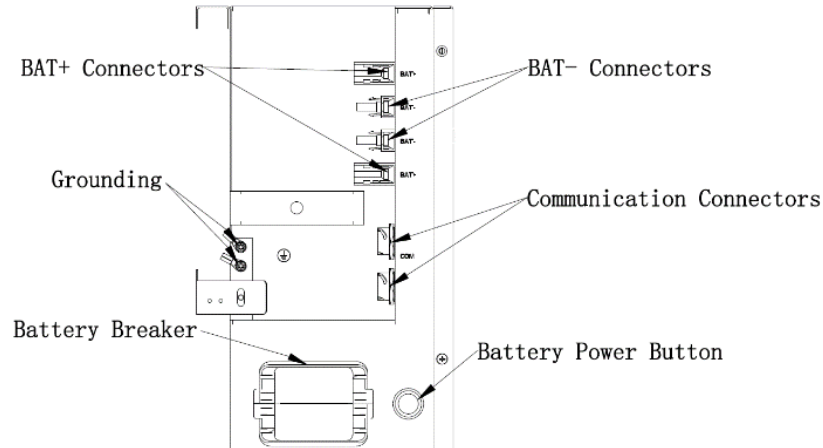


Position	Designation
1	PV switch
2	1 positive and 1 negative PV connectors, PV input A
3	1 positive and 1 negative PV connectors, PV input B
4	Communication port (BMS, CAN/RS485, Meter/Grid-CT, PV-CT, DRM, LAN, AUX)
5	Backup connection port
6	Grid connection port
7	Connection point for an additional grounding
8	Connection port for the WiFi module
9	1 positive and 1 negative BAT power connectors
10	Battery breaker

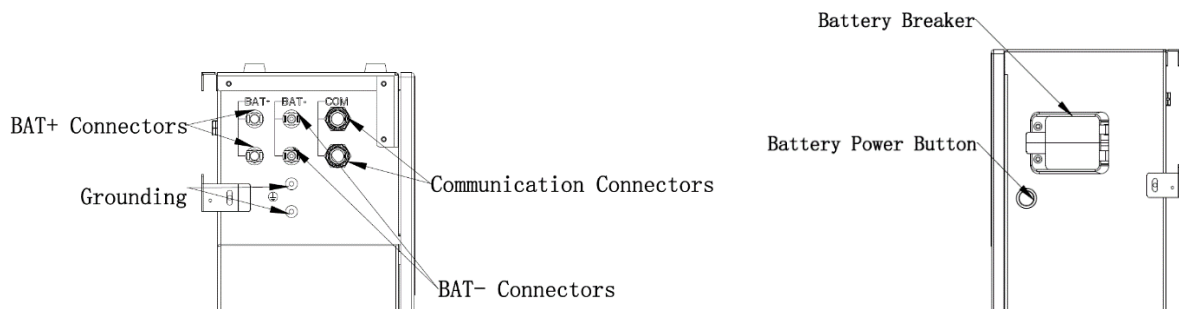
7.1.2 Overview of the Battery Pack Connection Area

The battery breaker is switched off when shipped.

a) SMILE-BAT-8.2PH (INDOOR)



b) SMILE-BAT-8.2PH (OUTDOOR)



7.2 Preparing Cables

No.	Cable	Type	Conductor Cross Section Area Range	Outer Diameter	Source
1	Battery power cable	Standard PV cable in the industry (recommended type: PV1-F)	6 ~ 10 mm ²	N/A	Delivered with the battery pack
2	Battery communication cable	Standard network cable in the industry (recommended type: Cat5e, UTP, UV-resistant for outdoor use)	0.12 ~ 0.2 mm ² (AWG26~AWG24)	N/A	Delivered with the battery pack
3 ^{*1}	Signal cable	Standard network cable in the industry (recommended type: Cat5e, FTP, UV-resistant for outdoor use)	0.12 ~ 0.2 mm ² (AWG26~AWG24)	N/A	Delivered with the inverter
4	PV power cable	Standard PV cable in the industry (recommended type: PV1-F)	4 mm ²	5.5 ~ 9 mm	Purchased by the installer
5 ^{*2}	Signal cable	Standard network cable in the industry (recommended type: Cat5e, FTP, UV-resistant for outdoor use)	0.12 ~ 0.2 mm ² (AWG26~AWG24)	4 ~ 6 mm	Purchased by the installer
6 ^{*3}	Signal cable	Multiple-core outdoor shielded twisted pair cable	0.1 ~ 1.3 mm ²	4 ~ 6 mm	Purchased by the installer

7	AC power cable	Three-core (L, N and PE) outdoor copper cable	4 ~ 6 mm ²	12.6 ~ 13.9 mm	Purchased by the installer
8	PE cable	Single-core outdoor copper cable	4 ~ 10 mm ²	N/A	Purchased by the installer

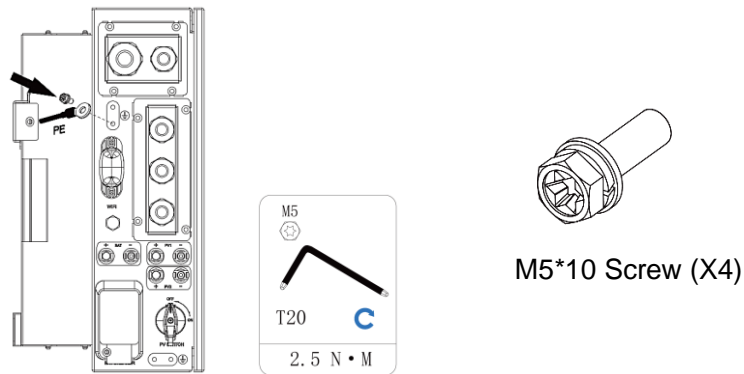
※1 For CT communication connection with inverter.

※2 For CAN/RS485, LAN, Meter, DRM communication connection with inverter.

※3 For AUX communication connection with inverter

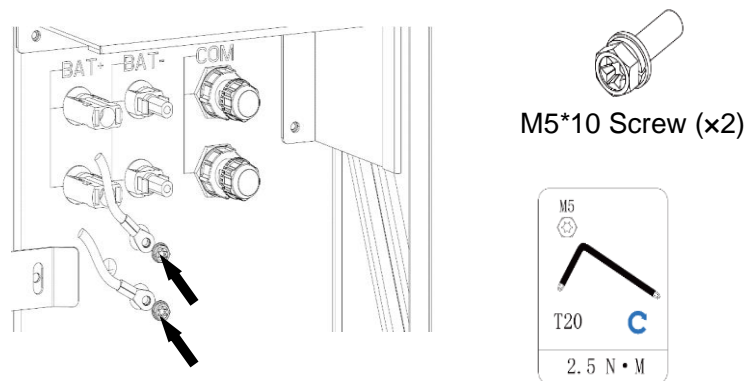
7.3 Connecting Additional Grounding

An external grounding connection is provided at the left side of the inverter. Prepare M5 OT terminals, strip the grounding cable insulation, insert the stripped part of the grounding cable into the ring terminal lug and crimp using a crimping tool. Connect the OT terminal with ground point using the torque is 2.5 Nm with T20 screwdriver.

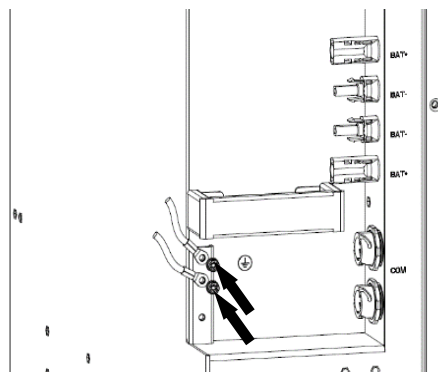


Connect the ground points between the battery and the inverter to ensure that the battery and the inverter have been grounded, as shown in the figure below.

a) SMILE-BAT-8.2PH (OUTDOOR)



b) SMILE-BAT-8.2PH (INDOOR)



7.4 AC Connection

7.4.1 Conditions for the AC Connection

AC breakers must be installed on the AC side of the inverter to ensure that the inverters can be safely disconnected from the power grid and the load.



DANGER

Danger to life due to fire!

You must protect each inverter with an individual AC circuit breaker in order to ensure that the inverter can be disconnected safely.

Do not connect loads between the inverter and the grid breaker.

No consumer load should be applied between the AC circuit breaker and the inverter. Use dedicated circuit breakers with load switch functionality for load switching. The selection of the AC circuit breaker rating depends on the wiring design (wire cross section area), cable type, wiring method, ambient temperature, inverter current rating, etc. Derating of the AC circuit breaker rating may be necessary due to self-heating or if exposed to heat.

The maximum AC current of the inverters can be found in the following table.

We recommend the following AC circuit breaker for AC connection.

Description	Max Current		Recommend AC Circuit Breaker Rating
	Inverter (indoor)	Inverter (outdoor)	
Grid side	40A	52.2A	63A
Backup side	21.7A	26.1A	32A

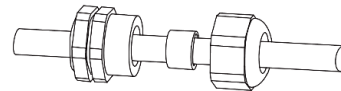
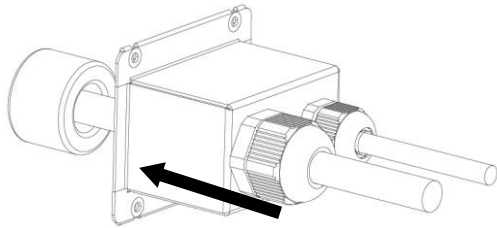
7.4.2 Grid and Backup Connection

There are two AC terminal blocks for grid and backup connection which have the same installation steps.

We recommend the following cable requirements for AC connection.

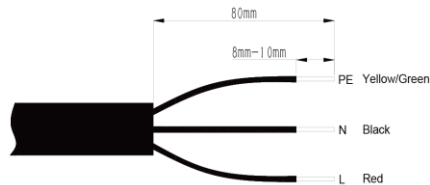
Description	Value
Cable diameter range for grid cable gland	9~21 mm
Cable diameter range for backup cable gland	9~16 mm
Copper conductor cross section area range	4~6 mm ²
Stripping length of the insulated conductors	10~12 mm

1. Take out the cord end terminals and AC connection cover provided by the inverter.
2. Lead the AC cable through the cable gland of the AC connection cover, don't tighten the pressure cap of the cable gland. Grid cable must pass through magnetic ring which is provided as inverter accessory.

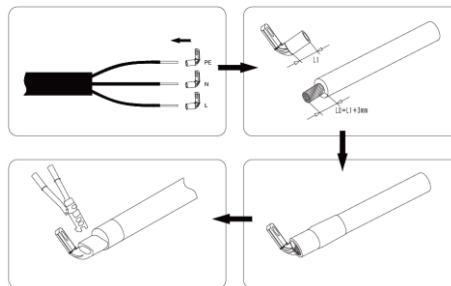


Installation method of AC cable via cable gland. If the outer diameter of the cable is thicker, remove the inner sealing ring from the cable gland.

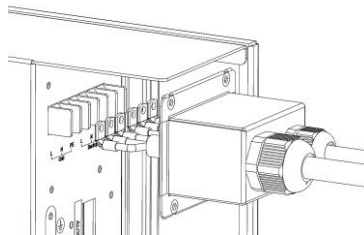
3. Dismantle the AC cable by 80mm, and strip the insulation of L, N and PE conductors by 10mm.



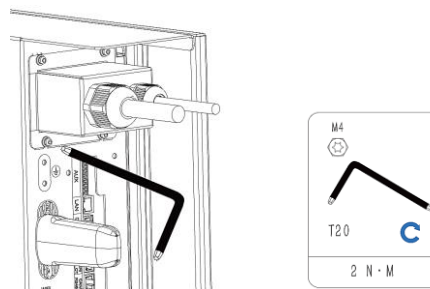
4. Insert the stripped part of the conductors into the cord end terminals and crimp them using a crimping tool.



5. Insert the terminals with different color conductors to the holes of the respective polarity and tighten them one by one using the torque of 2 Nm with tool of cross recessed screwdriver.



6. Fix the AC connection cover tightly on the inverter and tighten the pressure caps of the two cable glands.



NOTICE

For Australia and New Zealand installation site, the neutral cable of grid side and backup side must be connected together, otherwise backup output function will not work.

7.4.3 Residual Current Protection

The inverter is equipped with an all-pole sensitive residual current monitoring unit (RCMU) with an integrated differential current sensor which fulfills the requirement of DIN VDE0100-712(IEC60364-7-712:2002).

Therefore, an external residual current device (RCD) is not required. If an external RCD needs to be installed because of local regulations, a RCD type A or type B can be installed as an additional safety measure.

The all-pole sensitive residual current monitoring unit (RCMU) detects alternating and direct differential currents. The integrated differential current sensor detects the current difference between the neutral conductor and the line conductor. If the current difference increases suddenly, the inverter disconnects from the grid. The function of the all-pole sensitive residual current monitoring unit (RCMU) has been tested according to IEC62109-2.



Notice of installing an external residual current device (RCD) for installation of Australia and New Zealand

Where an external residual current device (RCD) is required in a TT or TN-S system, please install a residual current device which trips at a residual current of 30mA.

7.4.4 Meter Connection

The system supports the following two different metering schemes in order to record the feed-in energy and consumption from grid:

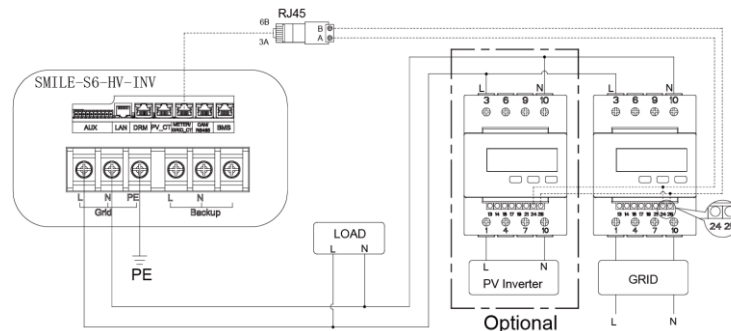
- DTSU666-3*230V 5A: Three/single-phase meter (without CT)
- DTSU666-100/40mA: Three/single-phase meter (with 3 or 6 CTs)

Meter wiring introduction

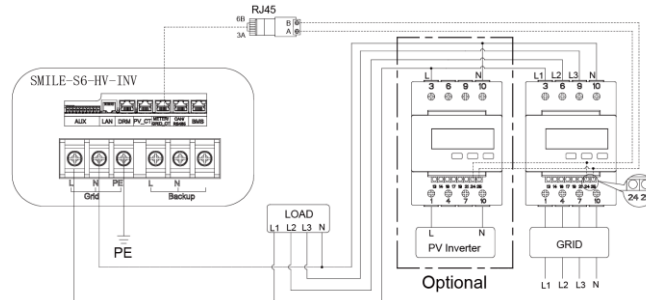
NOTICE

- If the extra PV inverter are not used, the system is suitable for DC mode.
- If you use the extra PV inverter, the system is suitable for AC or Hybrid mode.

1. DTSU666-3*230V 5A: Three-phase meter (without CT) connection

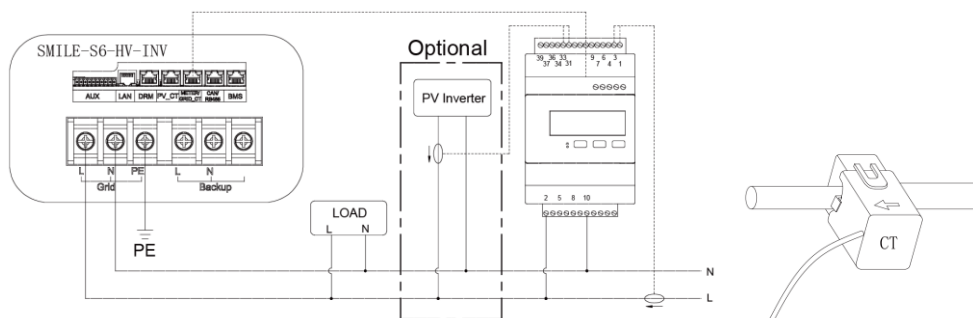


Wiring at single-phase home

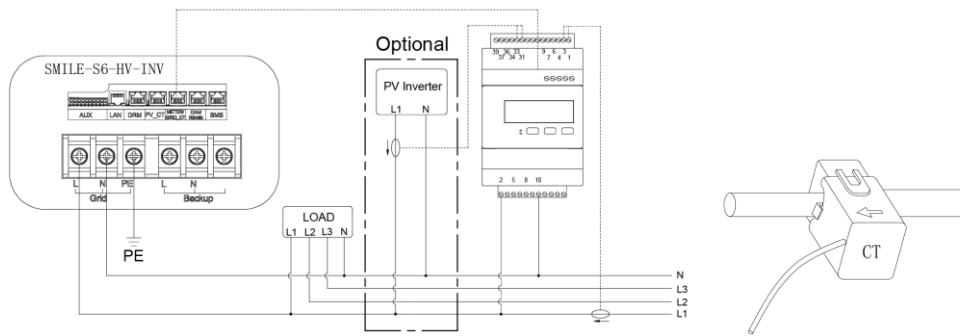


Wiring at three-phase home

2. DTSU666-100/40mA: Three-phase meter (with 3 or 6 CTs) connection



Wiring at single-phase home



Wiring at three-phase home

Grid CT	PV CT
1-----IC (White)	31-----IC (White)
3-----IC (Blue)	33-----IC (Blue)

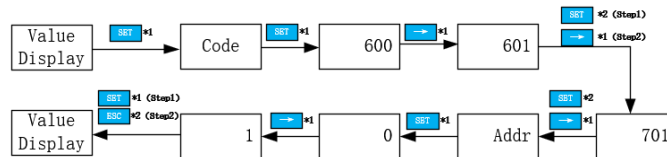
NOTE: If you have extra PV inverter in the whole system, with two set CTs, you don't need the second CT meter. One set CT is used for the grid side and another set for PV inverter side.

Meter Address Setting

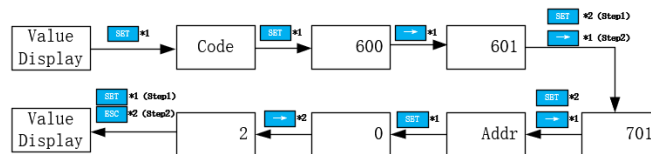
Model	Grid Meter Address	PV Meter Address
DTSU666-3*230V 5A (without CT)	1	2
DTSU666-100/40mA (with CT)	1	N/A

1. DTSU666-3*230V 5A: Three-phase meter (without CT)

When the meter is used as Grid meter, please follow the steps below to complete the address setting by pressing the corresponding button and the number of times.

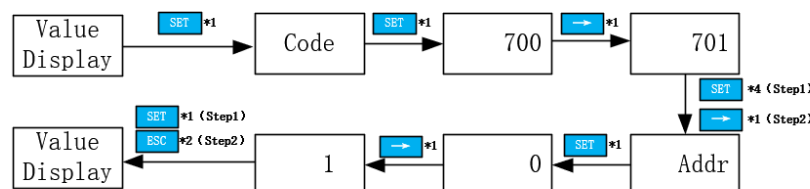


When the meter is used as PV meter, please follow the steps below to complete the address setting by pressing the corresponding button and the number of times.



2. DTSU666-100/40mA: Three-phase meter (with CT)

When the meter is used as Grid meter, please follow the steps below to complete the address setting by pressing the corresponding button and the number of times.



Meter Setting on AlphaCloud

Step 1:

When the system work mode is selected as DC, click the button under the “Grid Meter” to turn the “Meter” green.

When the system work mode is selected as AC or Hybrid, click the buttons under the “Grid Meter” and “PV side meter” to turn the “Meter” green.

Step 2:

Click “Save” and wait a few minutes to refresh the page.

When the “Meter Model” displays DTSU666 model, the setting is successful.

NOTE:

It is forbidden to tick CT to modify the CT ratio.

Meter Information

Grid Meter		
Meter <input checked="" type="checkbox"/> CT	Meter CT Ratio	Meter Model
<input type="checkbox"/> CT	<input type="text"/>	<input type="text"/>

PV side meter		
Meter <input checked="" type="checkbox"/> CT	Meter CT Ratio	Meter Model
<input type="checkbox"/> CT	<input type="text"/>	<input type="text"/>

Meter Setting on AlphaAPP

Step 1:

When the system work mode is selected as DC, only tick “Meter” on the right of the “Grid Meter”.

When the system work mode is selected as AC or Hybrid, both tick “Meter” on the right of the “Grid Meter” and “PV side meter”.

Step 2:

Click “Submit” and enter the “System information” page to check the meter model. The setting is successful if meter model is DTSU666-100/40mA.

NOTE:

It is forbidden to tick CT to modify the CT ratio.

WiFi Configuration

Connect to the hotspot Router Configuration System Configuration

Basic Parameter Setting

AC/DC/Hybrid Hybrid

On Grid PV Capacity(KW) 5 (kW)

Storage PV Capacity(KW) 6 (kW)

Grid Meter CT Meter

PV Meter CT Meter

Safety Regulations VDE4105/11.18

Max.Feed-in(%) 100

Submit

7.4.5 CT Connection

We provide a Grid-CT cable and a CT as accessory for DC-coupled systems.

Step 1: Insert the registered jack of the Grid-CT cable into the Grid-CT port on the inverter

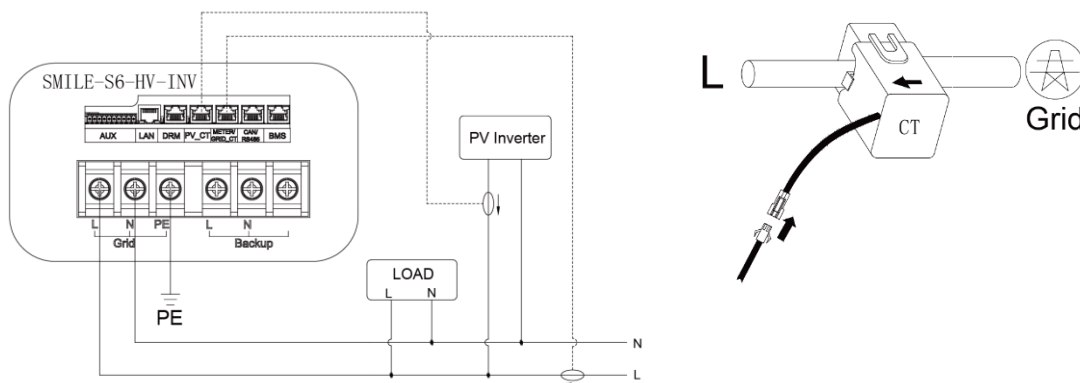
Step 2: Connect the other end of Grid-CT cable with the CT.

Step 3: Buckle the Grid-CT on the live wire of the house.

For AC-coupled systems and Hybrid-coupled systems, another PV-CT is needed to buy. Buckle the PV-CT on the live wire of the PV inverter connecting point and insert the registered jack of the PV-CT cable into the PV-CT port on the SMILE-S6-HV-INV.

NOTE:

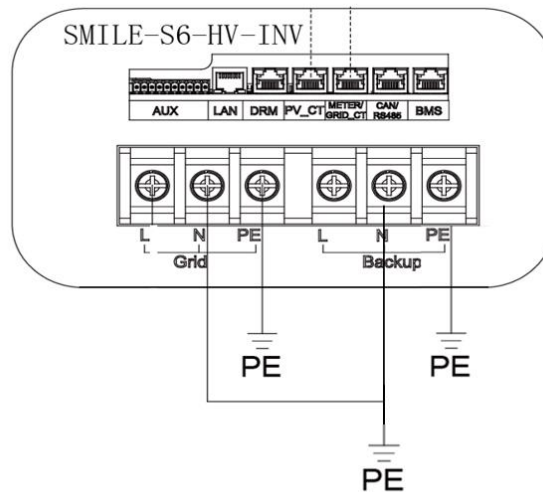
The arrow of the CT should point to the grid port of the inverter from the grid or the PV inverter.



7.4.6 Backup Box & Backup Box-PLUS Connection

NOTICE

- The residual current device (RCD) should be connected to the load side.
- For Australia safety regulation, the neutral cable of On-Grid side and Back-Up side must be connected together, otherwise, Back-Up function will not work.

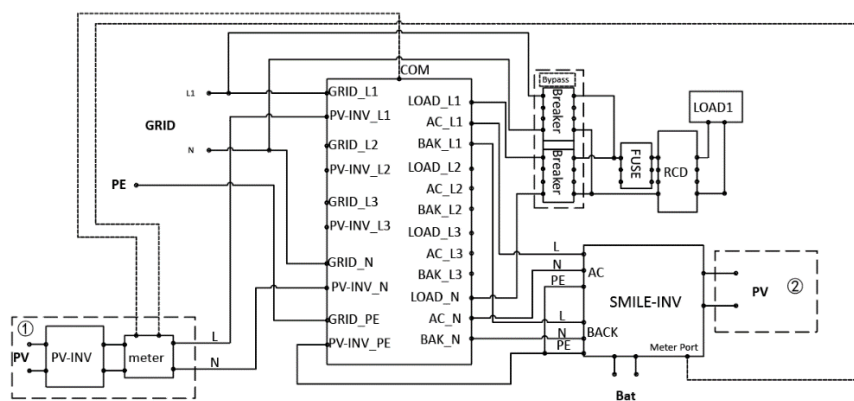


The neutral connector should be connected like above.

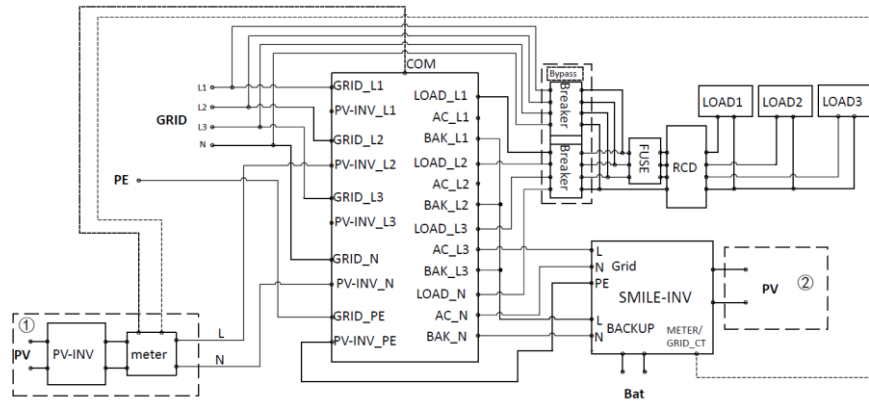
Three/single-phase meter (Contain off-grid switching)

Description	Maximum current per phase
Backup Box	32A
Backup Box-PLUS	63A

1) Backup Box Connection

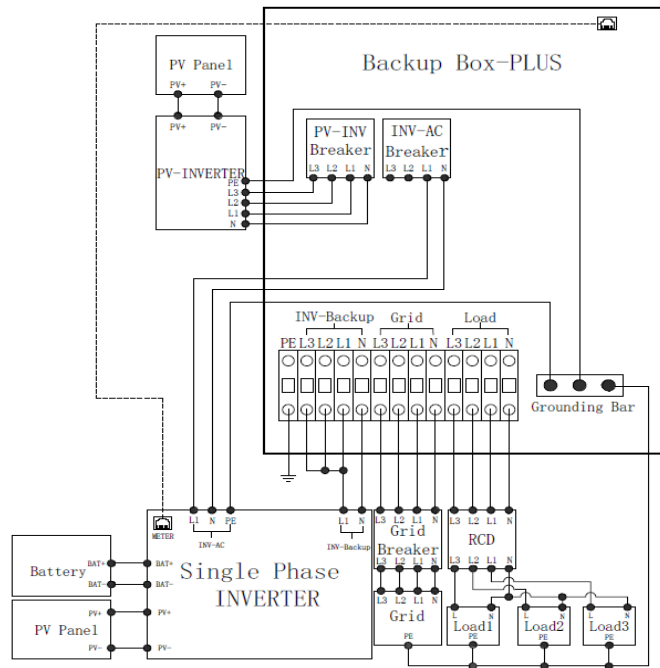


Backup Box connection at single-phase home

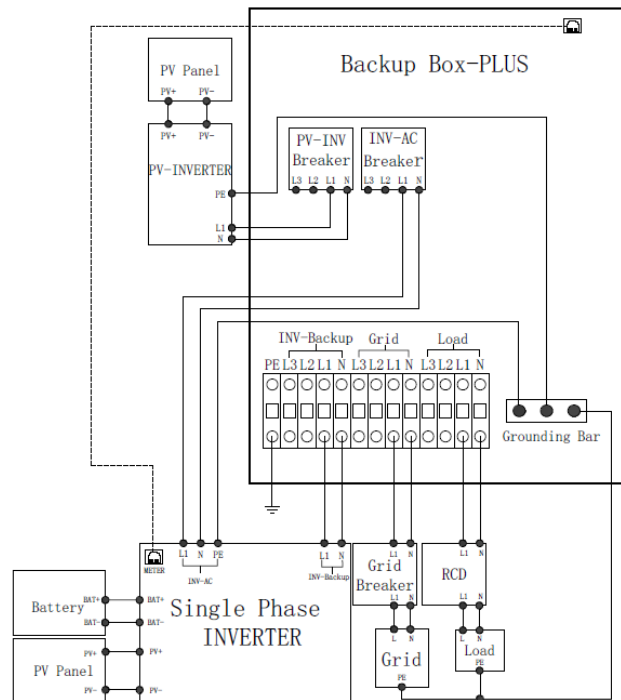


Backup Box connection at three-phase home

2) Backup Box-PLUS Connection



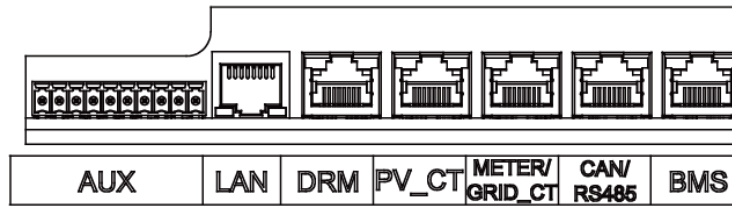
Backup Box-PLUS connection at single-phase home



Backup Box-PLUS connection at three-phase home

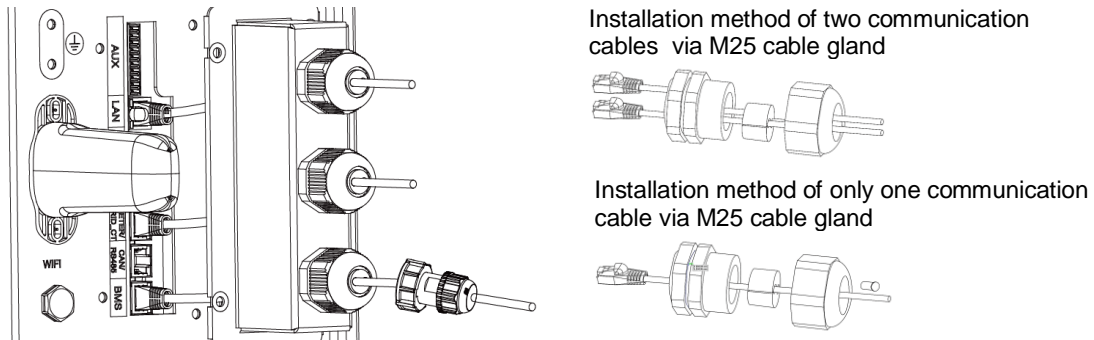
7.5 Communication Connection

Communication connection port as follows:

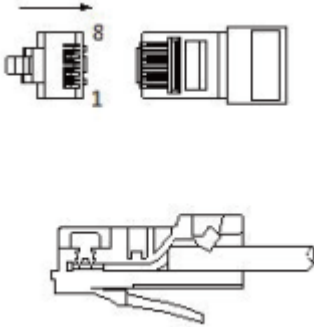


Please follow the below steps for battery communication connection.

1. Lead the communication cables through the cable glands of the COM connection cover, don't tighten the pressure caps of the cable glands. Insert the RJ45 plugs to the relative RJ45 sockets. For outdoor use, the RJ45 connector is equipped with a waterproof connector. Loosen the waterproof connector, pass the RJ45 connector through cable gland and then insert the RJ45 connector into the COM connection cover.



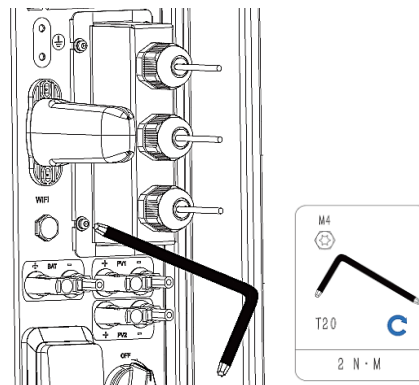
- 1) Connect the BMS port on the inverter and COM port on the battery with communication cable.
- 2) For meter wiring, please read electricity meter wiring instructions of the meter.
- 3) If DRM support is specified, the system may only be used in conjunction with a Demand Response Enabling Device (DRED). This ensures that the system implements the commands from the grid operator for active power limitation at all times. The system and the Demand Response Enabling Device (DRED) must be connected in the same network. Only DRM0 is available for SMILE-S6-HV.

RJ45 Pin	MODE	View
1	DRM4	
2	DRM5	
3	DRM1	
4	DRM2	
5	DRM3	
6	DRM0	
7	N/A	
8	Ref Gen	

4) Take out 10 pin terminal block for AUX connection.

For AUX position definition, please refer to the relative wiring document.

2. Place the COM connection cover against the inverter housing and tighten them.

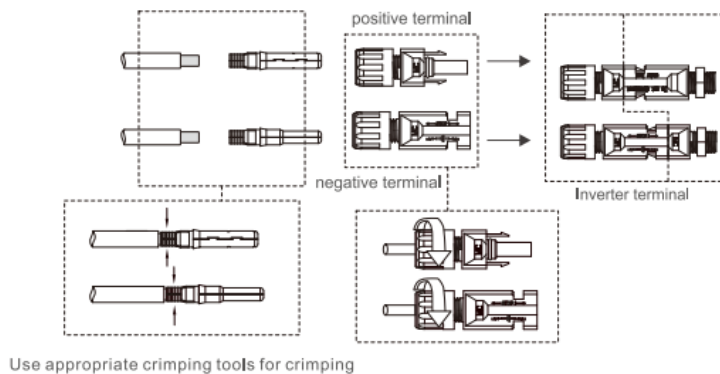


7.6 PV Connection

Please ensure the follows before connecting PV strings to the inverter:

- Make sure the open voltage of the PV string will not exceed the max. DC input voltage (600Vdc). Violating this condition will void the warranty.
- Make sure the polarity of the PV connectors is correct.
- Make sure the PV-switch, breakers of battery, breakers of AC-BACKUP and AC-Grid are all in their off-states.
- Make sure the PV resistance to ground is higher than 200 K Ω .

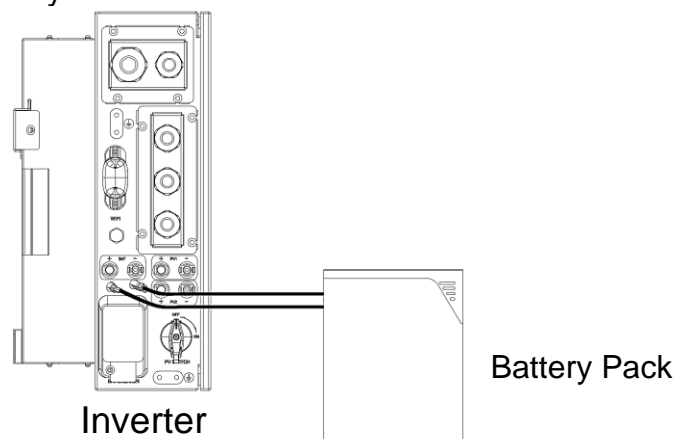
The inverter uses the H4 PV connectors. Please follow the picture below to assemble the H4 connectors. PV cable cross section requirements: 4 mm².



7.7 Battery Power Connection

Please follow the below steps for battery power connection.

1. Disconnect the battery circuit breaker and secure it against reconnection.
2. Take out the battery power cables which are provided by the battery pack.
3. Ensure the correct polarity of power cable of the batteries before connecting to the inverter.
4. Connect the battery power cables to the respective connection ports of the inverter, a "click" sound means fully connection.



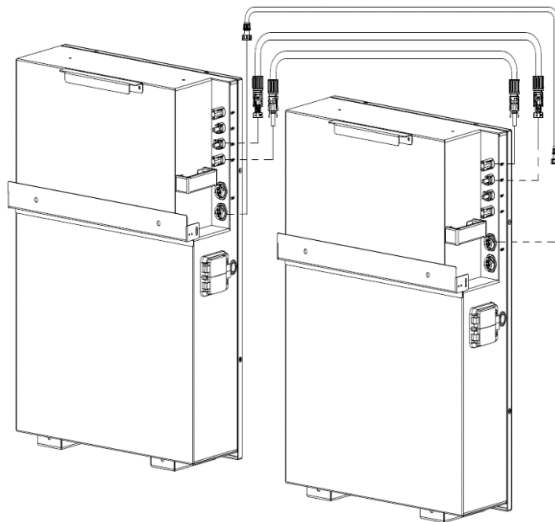
7.8 Battery Pack Expansion Connection

You can install extra batteries up to 6 batteries in a system.

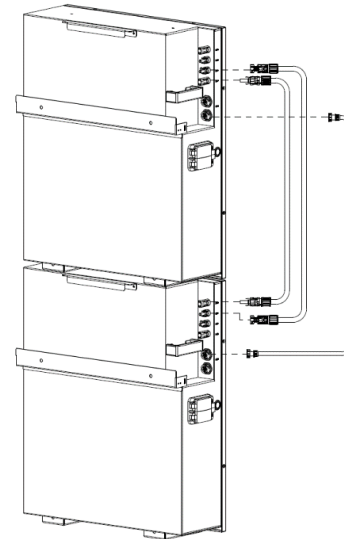
Please install extra SMILE-BAT-8.2PH batteries by side, also batteries can be stacked up to two batteries per column.

Connect the power cables from battery 2 to battery 1.

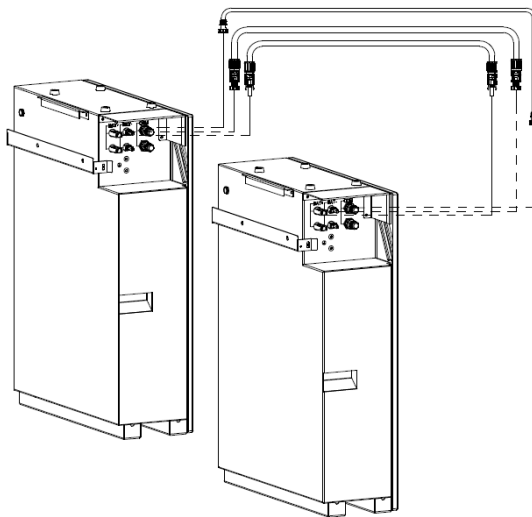
Connect the BMS communication cables from battery 2 to battery 1.



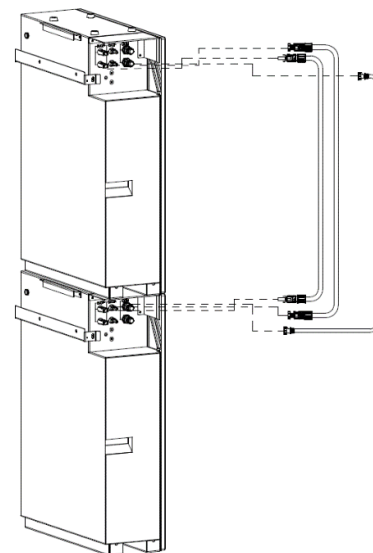
Install extra SMILE-BAT-8.2PH batteries (indoor) by side, without stack



Install extra SMILE-BAT-8.2PH batteries (indoor) with stack

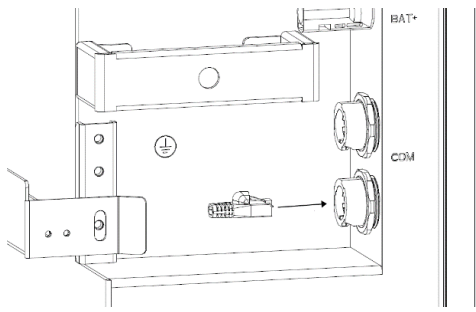


Install extra SMILE-BAT-8.2PH batteries (outdoor) by side, without stack

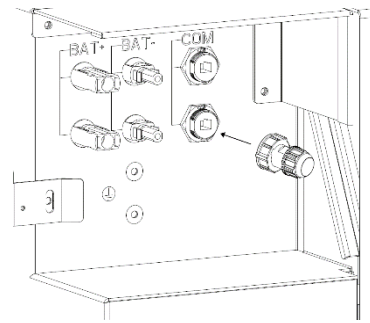


Install extra SMILE-BAT-8.2PH batteries (outdoor) with stack

Take out the terminal resistor provided by the inverter, insert it to the unused communication port of the last battery.



SMILE-BAT-8.2PH (INDOOR)



SMILE-BAT-8.2PH (OUTDOOR)

8. WiFi Setting

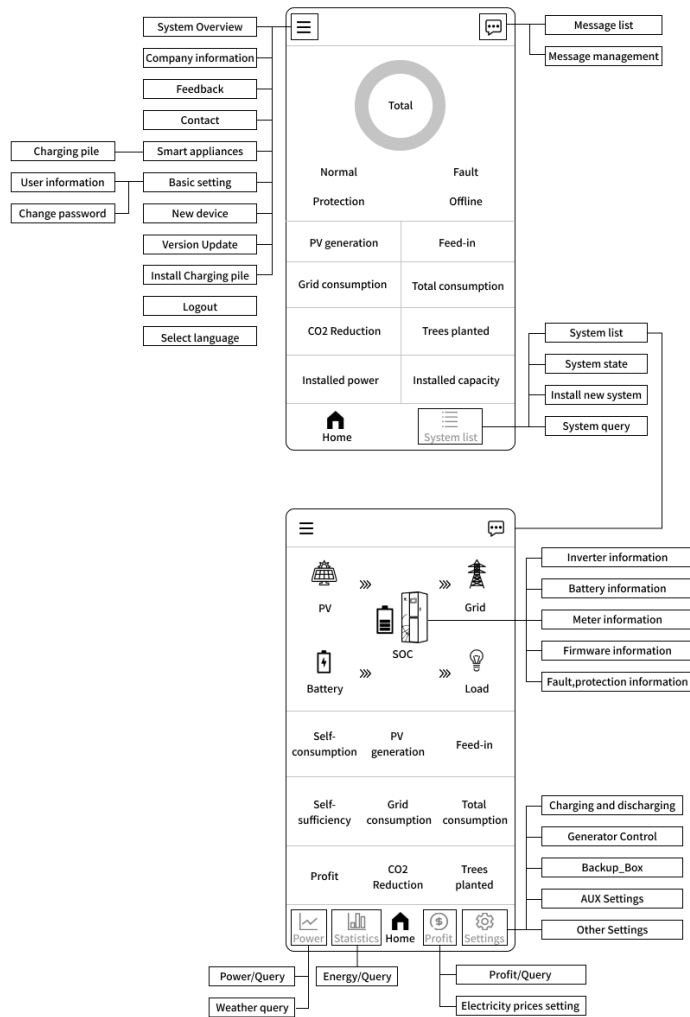
8.1 Download and Install APP

1. Android device users can download the APP through major Android application markets such as Google Play.
2. IOS device users can search for “AlphaESS” in AppStore and download the APP.



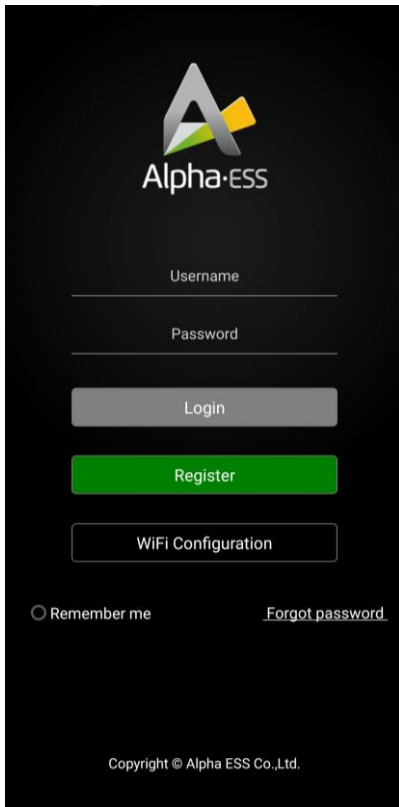
AlphaESS-APP

8.2 Overview of Functions for Installer Account



8.3 WiFi Module Setting

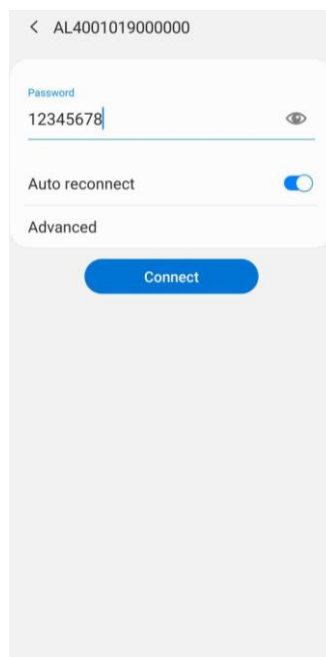
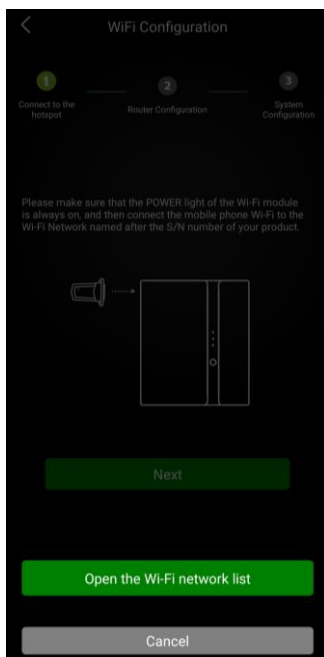
This section is for users who have a system with a WiFi module. AlphaESS App supports network configuration, setting of the system basic parameter, and the viewing of system operation and configuration information.



Step 1: Open AlphaESS APP, click the “Wi-Fi Configuration” button and enter the WiFi configuration interface.

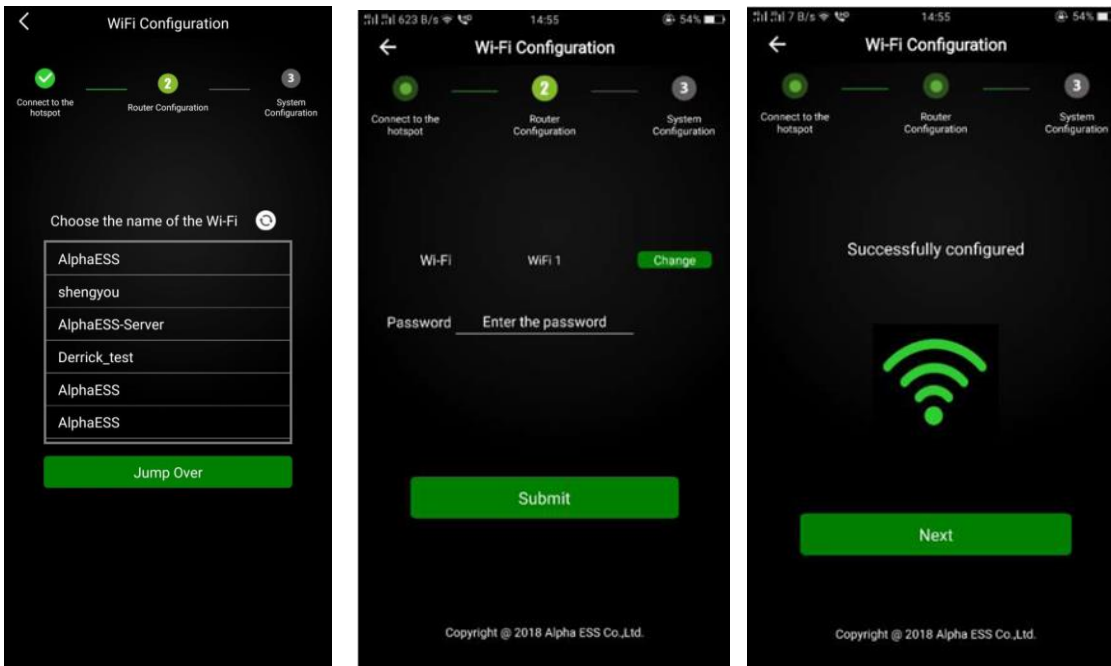


Step 2: After that please check whether your mobile phone has connected to the system’s hotspot.



Step 3: If your mobile phone hasn’t connected to the system’s hotspot, please open the Wi-Fi network list. Please find the hotspot named by the product SN

in WLAN list then enter the password “12345678” and connect to it. After successfully setting it, please go back to APP and click “Next”.



Step 4: Select the WiFi of your home you are using, enter the password, complete the WiFi configuration and submit. If there is no network currently, you can click Jump over to skip the WiFi configuration step and directly set the system parameters.

NOTE:

The system will not be able to connect to the Internet without WiFi configuration. For setting the system basic parameters, please refer to AlphaESS APP user guide on the official website.

8.4 Safety Parameters Settings

Procedure

1. Login the account;
2. Click 'System Setup';
3. Choose 'Inverter Information';
4. Choose corresponding 'Safety parameter'

Diagram Profit Diagram **System Setup** Installation Record Running Logs Data Analysis Running Data Save

Basic Information >

Inverter Information >

Model	PV Installed Capacity	Rated Output Power [kW]	Inverter SN
Storion-GINLANG-S5	0	4.6	134F32216240027
PV installed capacity on the side of PV inverter [kWp]	PV Installed Capacity On the Side of the Energy Storage System [kWp]	PV Meter Reversed	Grid Meter Reversed
0	0	Normal ▼	Normal ▼
		Safety	Regional application standard
		AS4777.2 ▼	Default ▼


If the safety country is AS4777.2, regional application standard have to be set for different Volt-Watt & Volt-Var settings. All the country code and regional application standard are shown in Appendix 2 & 3

8.5 Earth Fault Alarm

Please note the earth fault alarm will be automatically send over to the customer email address. So please let the customer type in the most frequently used email address when register on Alpha Portal.

The example email will be like the following if the earth fault happens.

Earth fault Alarm: Remind Eleven.fan@Alpha-ess.co

 **Alpha ESS** 2021-08-19 18:00 发至我 详情

Dear FJQ003,

Your system has an earth fault,the detail are as follows:

SN	Status	Error Code	Update Time
AL3000517010226	EESRR_4	EMS:15	2021/8/19 18:00:15
AL3000517010226	EESRR_5	EMS:16	2021/8/19 18:00:16

Please contact your installer company to correct these faults.
This email is automatically sent by the system,please do not reply directly.
Sincerely,
Alpha ESS Co., Ltd

9. Commissioning

9.1 Checking Before Power-On

No.	Check Item	Acceptance Criteria
1	Mounting environment	The mounting space is proper, and the mounting environment is clean and tidy, without foreign object.
2	Battery pack and inverter mounting	The battery pack and inverter are mounted correctly, securely, and reliably.
3	WiFi mounting	The WiFi module is mounted correctly, securely, and reliably.
4	Cable layout	Cables are routed properly as required by the customer.
5	Cable tie	Cable ties are secured evenly and no burr exists.
6	Grounding	The ground cable is connected correctly, securely, and reliably.
7	Switch and breakers status	The PV switch and battery breakers and all the breakers connecting to the product are OFF.
8	Cable connections	The AC cable, PV cable, battery cable, and communication cables are connected correctly, securely, and reliably.
9	Unused power terminals	Unused power terminals are blocked by watertight caps.

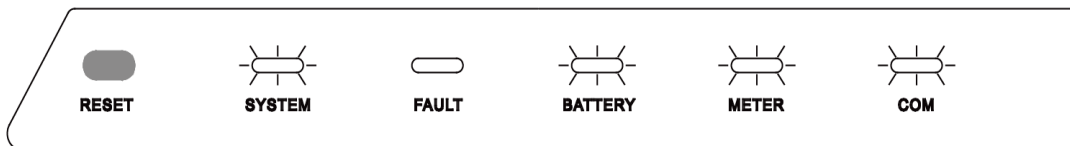
9.2 Check the Running State

Prerequisites

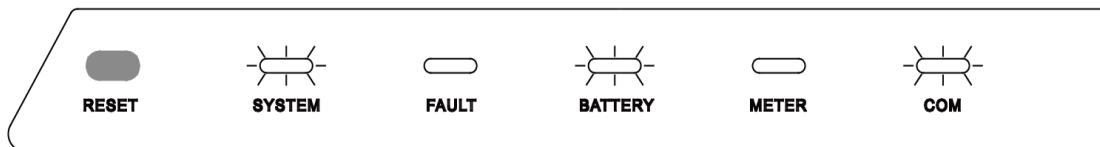
Before switching on the AC breaker between the inverter and the grid, check that the AC voltage on the power grid side of the AC breaker is within the specified range. Please select the acceptance of installation on site when the light intensity is strong.

Procedure

1. Ensure that the PV switch and battery breakers of the product and all the breakers connecting to the product are OFF.
2. Check the grid-connected state of the product
 Short press the power button on the left side of battery pack, then switch on the battery breaker of battery pack.
 Switch on the battery breaker which is located at the left of the inverter.
 Switch on the PV switch which is located at the left of the inverter.
 Switch on the external AC breaker between the grid and the inverter.
 Set the operating parameters through the APP.
 Wait about 3 minutes for the inverter to enter the grid-connected state, and observe the indicators states on the display panel of the inverter. At this time, the following 4 LEDs ("SYSTEM", "BATTERY", "METER", "COM") on the display panel is always on.



3. Check the UPS state of the product
 Switch off the external AC breaker between the grid and the inverter.
 The inverter will enter the UPS state at once, and observe the indicators states on the display panel of the inverter. At this time, the following 3 LEDs ("SYSTEM", "BATTERY", "COM") on the display panel is always on.



4. Check the wiring of the backup load
 Switch on the external AC breaker between the load and the inverter.
 Please connect a low-power electrical appliance to the socket of backup load.
 If the electrical appliance can work normally, it means that the wiring of the backup has been installed successfully.

NOTICE

During commissioning, if the LED indicators on the display panel of the inverter or the battery pack show red, please refer to Section 10.2 for troubleshooting.

9.3 Powering Off the Product

WARNING

After the inverter and battery pack is powered off, the remaining electricity and heat may still cause electric shocks and body burns. Therefore, put on protective gloves and operate the product 5 minutes after the power-off.

Procedure

1. Long press the power button of battery pack for 6 seconds, then switch off the battery breaker of battery pack.
2. Switch off the battery breaker which is at the left bottom of the inverter.
3. Switch off the PV switch at the left bottom of the inverter.
4. Switch off the PV switch between the PV string and the inverter if there is any.
5. Switch off the AC breaker between the inverter and the load.
6. Switch off the AC breaker between the inverter and the grid.

10. Maintenance and Troubleshooting

10.1 Routine Maintenance

Normally, the inverter and battery pack need no maintenance or calibration. Disconnect the inverter and battery pack from all power sources before cleaning. Clean the housing, cover and display with a soft cloth.

To ensure that the inverter and battery pack can operate properly in the long term, you are advised to perform routine maintenance on it as described in this chapter.

Maintenance checklist

Check Item	Acceptance Criteria	Maintenance Interval
Product cleanliness	The heatsink of the inverter are free from obstacles or dust.	Once every 6 to 12 months
Product visible damage	The inverter and battery pack are not damaged or deformed.	Once every 6 months
Product running status	1. The inverter and battery pack operate with no abnormal sound. 2. All parameters of the inverter and battery pack are correctly set. Perform this check when the inverter and battery pack is running.	Once every 6 months
Electrical connections	1. Cables are securely connected. 2. Cables are intact, and in particular, the cable jackets touching the metallic surface are not scratched. 3. Unused PV input terminals and COM ports of the inverter, and power and COM terminals of the battery pack are locked by watertight caps if the product is mounted outdoor.	Perform the first maintenance 6 months after the initial commissioning. From then on, perform the maintenance once every 6 to 12 months.



CAUTION

Risk of burns due to hot heatsink and housing of the inverter

The heatsink and housing can get hot during operation.

- During operation, do not touch any parts other than the cover of the inverter.
- Wait approx. 30 minutes before cleaning until the heatsink has cooled down.

10.2 Troubleshooting









10.2.1 Inverter Error Troubleshooting

Error No.	Error Description	Solution
100000	Grid_OVP	<ol style="list-style-type: none"> 1. Check whether the power grid is abnormal. 2. Check whether the grid connection is abnormal. 3. Restart the inverter to see if the fault still exists. If it still exists, contact service.
100001	Grid_UVP	
100002	Grid_OFP	
100003	Grid_UFP	
100004	Phase_locked_fault	
100005	BUS_OVP1	<ol style="list-style-type: none"> 1. Check whether the input voltage of PV1 and PV2 exceeds 550V. 2. If the first one does not exist, restart the inverter to see if the fault still exists. If it still exists, contact service.
100007	Insulation_fault	<ol style="list-style-type: none"> 1. If the power on time fails in the morning, it may be caused by wet weather. 2. Use a multimeter to test the impedance of the ground to the housing. If the impedance is not close to 0, confirm that there is a connection problem between the ground wire and the housing. 3. Test the impedance of ground to PV+ / PV- / BAT+ / BAT- with a multimeter. If the impedance is less than 25 KΩ, check whether the connection of each port is correct. 4. Confirm to install the inverter according to the manual. 5. Restart the inverter to see if the fault still exists. If it still exists, contact customer service.
100008	GFCI_fault	Restart the inverter to see if the fault still exists. If it still exists, contact service.
100009	Leakage current test failure	
100010	Grid_relay_fault	<ol style="list-style-type: none"> 1. Confirm to install the inverter according to the manual. 2. Restart the inverter to see if the fault still exists. If it still exists, contact service.
100011	Over_Temperature	<ol style="list-style-type: none"> 1. Try to lower the ambient temperature. 2. Confirm to install the inverter according to the manual. 3. After the inverter is powered off and waiting for 30 minutes, then restart it. If the fault still exists, contact service.
100012	PV_Reverse	Check whether PV wiring is reversed.
100013	BAT_Reverse	Check whether the battery connection is reversed.
100017	MPPT1_OVP	Check the PV1 voltage. If it exceeds 585VDC, reduce the number of PV modules.
100018	MPPT1_SW_OCP	<ol style="list-style-type: none"> 1. Try to reduce the PV power. 2. Restart the inverter to see if the fault still exists. If it still exists, contact service.
100019	MPPT1_HW_OCP	
100020	MPPT1_OTP	<ol style="list-style-type: none"> 1. Try to lower the ambient temperature. 2. Make sure that the inverter is installed according to the manual and there is no shelter around the inverter. 3. After the inverter is powered off and waiting for 30 minutes, then restart it. If the fault still exists, contact service.
100021	MPPT2_OVP	Check the PV2 voltage. If it exceeds 585V, reduce the number of PV modules














100022	MPPT2_SW_OCP	1. Try to reduce the PV power. 2. Restart the inverter to see if the fault still exists. If it still exists, contact service.
100023	MPPT2_HW_OCP	
100024	MPPT2_OTP	1. Try to lower the ambient temperature. 2. Make sure that the inverter is installed according to the manual and there is no shelter around the inverter. 3. After the inverter is powered off and waiting for 30 minutes, then restart it. If the fault still exists, contact service.
100025	BAT_OVP	Check whether the actual battery voltage exceeds the battery charging cut-off voltage by more than 20V.
100026	BAT_UVP	Check whether the actual battery voltage is lower than the battery discharge cut-off voltage.
100027	Battery_lose	Confirm that the wiring is normal, and check whether the battery voltage sampling value is less than 75V.
100028	BAT_OTP	1. Try to lower the ambient temperature. 2. Make sure that the inverter is installed according to the manual and there is no shelter around the inverter. 3. After the inverter is powered off and waiting for 30 minutes, then restart it. If the fault still exists, contact service.
100029	BAT1_charge_OCP	1. Try to reduce battery power. 2. Restart the inverter to see if the fault still exists. If it still exists, contact service.
100030	BAT1_discharge_OCP	
100031	BAT2_charge_OCP	
100032	BAT2_discharge_OCP	
100033	BAT1_HW_OCP	
100034	BAT2_HW_OCP	
100035	INV_OTP	1. Try to lower the ambient temperature. 2. Make sure that the inverter is installed according to the manual and there is no shelter around the inverter. 3. After the inverter is powered off and waiting for 30 minutes, then restart it. If the fault still exists, contact service.
100036	INV_OVP	The effective value of grid voltage exceeds the maximum protection value of national standard voltage.
100037	INV_UVP	1. Whether the off grid output terminal is short circuited or has impact load. 2. Restart the inverter to see if the fault still exists. If it still exists, contact service.
100038	Output_DC_over_current	Restart the inverter to see if the fault still exists. If it still exists, contact service.
100039	INV_OCP	1. Check whether the off grid output terminal is overloaded, short circuited or has impact load. 2. Restart the inverter to see if the fault still exists. If it still exists, contact service.
100040	INV_HW_OCP	Restart the inverter to see if the fault still exists. If it still exists, contact service.
100041	Output_DC_over_voltage	

100042	Output_short	<ol style="list-style-type: none"> 1. Use a multimeter to test the impedance of the off grid output. If it is small, check whether the wiring is correct. 2. Restart the inverter to see if the fault still exists. If it still exists, contact service.
100043	Output_overload	<ol style="list-style-type: none"> 1. Check whether the load exceeds the rated power. 2. Restart the inverter to see if the fault still exists. If it still exists, contact service.
110000	Bat over-voltage alarm	Check that the actual battery voltage is 10V higher than the battery charging cut-off voltage
110001	Bat under-voltage alarm	Check that the actual battery voltage is 10V higher than the battery discharging cut-off voltage
110002	output_overload_alarm	Check whether the load exceeds 0.95 of the rated power
110003	abnormal_temperature_sensor	Restart the inverter to see if the fault still exists. If it still exists, contact service.
110004	dc_power_alarm	<ol style="list-style-type: none"> 1. Check whether the total power of the battery and PV is less than the load power. 2. Restart the inverter to see if the fault still exists. If it still exists, contact service.
110005	battery_stops_running_alarm	<ol style="list-style-type: none"> 1. If the battery is not connected, use a multimeter to measure whether there is voltage at the battery terminal. 2. Restart the inverter to see if the fault still exists. If it still exists, contact service.
110006	over_temperature_alarm	<ol style="list-style-type: none"> 1. Try to lower the ambient temperature. 2. Make sure that the inverter is installed according to the manual and there is no shelter around the machine. 3. After the inverter is powered off and waiting for 30 minutes, then restart it. If the fault still exists, contact service.

10.2.2 Battery Protection Description

LED Indicator	Protection Code	LED Display	Description	Troubleshooting
Yellow LEDs flash once every 1S.	1		Temperature difference	Wait for automated recovery. In case the problem is not recovery for a long time, call for service.
	3		High temperature	Stop discharging and charging until this code is eliminated and wait for the temperature to drop.
	4		Low-temperature discharge	Stop discharging until this code is eliminated and wait for the temperature to rise.
	5		Over-current charge	Wait for automated recovery. If the problem is not recovery for a long time, call for service.
	6		Over-current discharge	
	8		Cell overvoltage	
	9		Cell under voltage	Stop discharging and call service immediately.
	11		Low-temperature charge	Stop discharging until this code is eliminated and wait for the temperature to rise.

10.2.3 Battery Error Description

LED Indicator	Error Code	LED display	Description	Troubleshooting
Red LEDs flash once every 1S.	Error 01		Hardware error	Wait for automated recovery. If the problem is not resolved, call for service.
	Error 02		Hardware error	
	Error 03		Hardware error	
	Error 05		Hardware error	
	Error 06		Circuit breaker open	Switch on circuit breaker after powering off the battery.
	Error 08		LMU disconnect (slave)	Reconnect the BMS communication cable.
	Error 09		SN missing	Call for service.
	Error 10		LMU disconnect (master)	Reconnect the BMS communication cable.
	Error 11		Software version inconsistent	Call for service.
	Error 12		Multi master	Restart all batteries.
	Error 13		MOS overtemperature	Power off the battery and power on the battery after 30 minutes.
	Error 14		Insulation fault	Restart battery and in case the problem is not resolved, call for service.
	Error 15		Total voltage fault	Restart battery and in case the problem is not resolved, call for service.

 NOTE:

In the case of work mode, if the protection code 09 appears, please press the power button 5 times within 10 seconds, the BMS will be forced to turn on the MOSFET of discharge so that the inverter can detect the battery open voltage and charge the battery.

11. Uninstallation & Return

11.1 Removing the Product

Procedure

Step 1 Power off the product by following instructions in chapter 9.3 Powering Off the Product.

Step 2 Disconnect all cables from the product, including communication cables, PV power cables, battery power cables, AC cables, and PE cables.

Step 3 Remove the WiFi module from the inverter.

Step 4 Remove the inverter from the wall bracket.
Remove the battery pack from the wall bracket.

Step 5 Remove the mounting bracket.

11.2 Packing the Product

If the original packaging is available, put the battery pack or inverter inside it and then seal it using adhesive tape.

If the original packaging is not available, put the battery pack or inverter inside a suitable cardboard box and seal it properly.

11.3 Disposing of the Product

If the battery pack or inverter service life expires, dispose of it according to the local disposal rules for electrical equipment and electronic component waste.

Dispose of the packaging and replaced parts according to the rules at the installation site where the device is installed.

Do not dispose the inverter and the battery pack with normal domestic waste.



12. Specification

12.1 Datasheet of Hybrid Inverter SMILE-S6-HV-INV

Item	SMILE-S6-HV-INV (OUT-DOOR)	SMILE-S6-HV-INV (IN-DOOR)
Input DC (PV side)		
Recommended Max. PV Power	9000 W	7500 W
Max. PV Input Voltage	580 V	
Rated Voltage	360 V	
Start-Up Voltage	100 V	
MPPT Voltage Range	100 ~ 550 V	
Max. Input Current Per MPPT	15 A / 15 A	
Max. Short Circuit Current Per MPPT	22.5 A / 22.5 A	
MPPT Number	2	
Max Input Strings Number Per MPPT	1	
Battery		
Battery Type	Li-ion	
Battery Voltage Range	100 ~ 400 V	
Maximum Charging Power	6 kW	5 kW
Maximum Charge/Discharge Current	40 A / 40 A	
Communication	CAN	
Output AC (Back-up)		
Rated Output Power	6 kW	4.6 kW
Max. Apparent Output Power	6 kVA	4.6 kVA
Back-Up Switch Time	<10 ms	
Rated Output Voltage	L/N/PE, 230 V	
Rated Frequency	50/60 Hz	
Rated Output Current	26.1 A	21.7 A
THDv(@linear load)	3%	
Input AC (Grid side)		
Rated Input Voltage	L/N/PE, 230 V	
Rated Frequency	50/60 Hz	
Rated Input Power	12 kW	9.2 kW

Max. Input Current	52.2 A	40 A
Output AC(Grid Side)		
Rated Output Power	6 kW	4.6 kW
Max. Apparent Output Power	6 kVA	4.6 kVA
Operation Phase	Single phase	
Rated Grid Voltage	L/N/PE, 230 V	
Grid Voltage Range	180 ~ 270 V	
Rated Grid Frequency	50 / 60 Hz	
Rating Grid Output Current	26.1 A	20 A
Power Factor	>0.99 (0.8 leading - 0.8 lagging)	
Thdi	< 3%	
Protection Class	I	
Overvoltage Category	III	
Efficiency		
Max Efficiency	>97%	
EU Efficiency	>96.2%	
Protection		
Anti-Islanding Protection	Integrated	
Insulation Resistor Detection	Integrated	
Residual Current Monitoring Unit	Integrated	
Output Over Current Protection	Integrated	
Output Short Protection	Integrated	
Output Overvoltage Protection	Integrated	
DC Reverse Polarity Protection	Integrated	
PV Overvoltage Protection	Integrated	
Battery Reverse Protection	Integrated	
PV Switch	Integrated	
Battery Breaker	Integrated	
General data		
Dimensions (W*H*D)	580*440*230 mm	
Weight	25 kg	
Topology	Transformerless	
Operation Temperature Range	-25 ~ +60 °C	
Ingress Protection	IP65	IP21
Noise Emission	<30 dB(A) @1m	
Cooling Concept	Natural convection	

Max. Operation Altitude	3000 m
Grid Connection Standard	G98/G99, VDE-AR-N 4105, EN 50549-1, VDE 0126, RD 1699, CEI 0-21, C10/11, NRS 097-2-1, Tor Erzeuger, MEA, PEA, AS/NZW 4777.2, IEEE1547
Safety/EMC Standard	IEC62040-1, IEC62109-1/-2, AS3100, NB/T 32004, EN61000-6-2, EN61000-6-3
Features	
DC Connection	Amphenol H4 connectors
AC Connection	Terminal block
BAT Connection	Vaconn D4 connectors
Communication	LAN, WiFi (optional)
Warranty	5 years standard

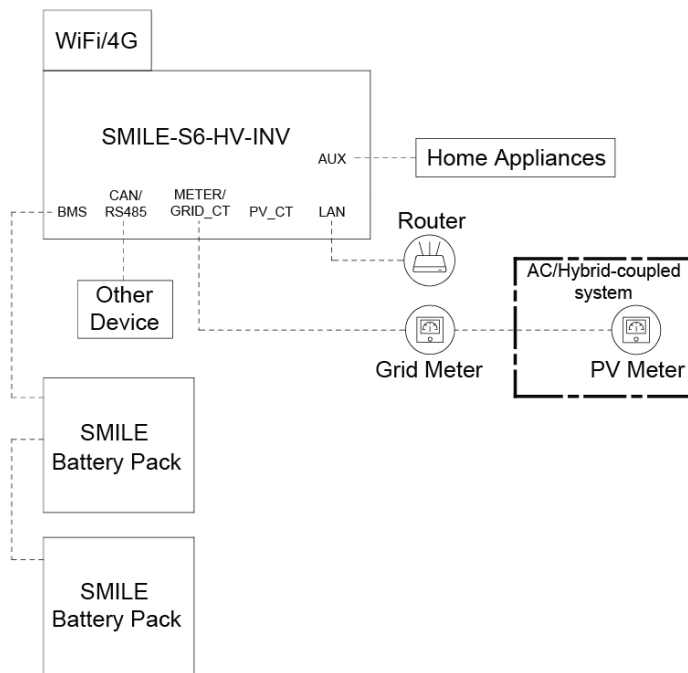
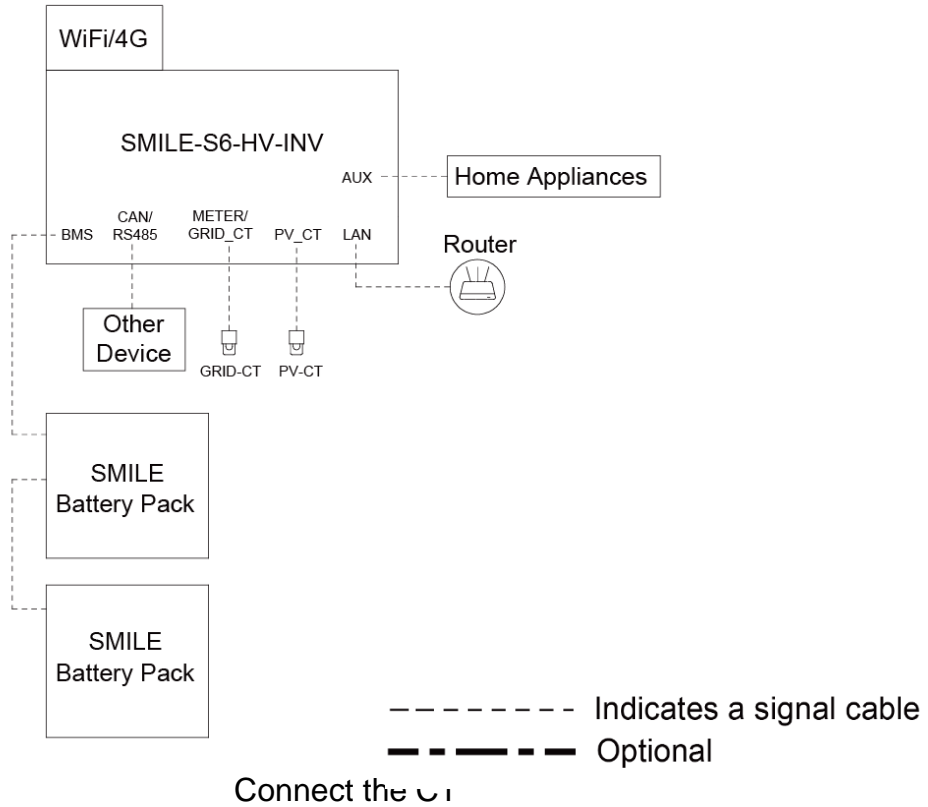
12.2 Datasheet of Battery Pack SMILE-BAT-8.2PH

Item	SMILE-BAT-8.2PH (OUTDOOR)	SMILE-BAT-8.2PH (INDOOR)
Battery Type	LFP (LiFePO ₄)	
Weight	88 kg	72 kg
Dimension (W*H*D)	580*820*213 mm	580*730*200 mm
Ingress Protection	IP65	IP21
Warranty	5 Year Product Warranty, 10 Year Performance Warranty	
Energy Capacity	8.2 kWh	
Usable Capacity	7.8 kWh	
Depth of Discharge (DoD)	95%	
Nominal Voltage	256 V	
Operating Voltage Range	240 ~ 288 V	
Internal Resistance	≤90 mΩ	
Max. Charging/Discharging Current*	1.2C (38.4 A)	1C (32 A)
Operating Temperature Range	Charge: 0<T<50°C / Discharge: -10<T<50°C	
Relative Humidity	0% ~ 95%	15% ~ 85%
Monitoring Parameters	System voltage, current, cell voltage, cell temperature, PCBA temperature	
Communication	CAN and RS485 compatible	
Safety	IEC62619(Cell), IEC 62619(Pack)	
Transportation	UN38.3	

* Max. charge/discharge current derating will occur related to temperature and SOC.

Appendix

A1. Communication Connection Figure



A2. Safety Country Code

	Safety Code	Country	Remarks
1	VDE0126	France	
2	VDE4105	Germany	
3	AS4777.2	Australia	Regional standards
4	C10/C11	Belgium	
5	TOR Erzeuger	Austria	
6	CEI 0-21	Italy	
7	NRS 097-2-1	South Africa	
8	G98/G99	Britain	
9	50Hz default	50Hz grid	For 50Hz grid region
10	G98/G99-IE	Ireland	
11	EN50549	EU	
12	NC Rfg	Poland	

A3. Regional application Standard

Regional application Standard	Electric Company
Australia A	N/A
Australia B	N/A
Australia C	N/A
New Zealand	N/A
Victoria	Ausnet Services
	Jemena
	Citipower
	Powercor
	United Energy
Queensland	Energex
	Ergon Energy
South Australia	SA Power Networks
New South Wales	Ausgrid
	Endeavour Energy
	Essential Energy
Western Australia	Horizon Power
	Western Power
Australian Capital Territory	Evoenergy
Northern Territory	NT Power and Water
Tasmania	Tas Networks

- Choose the correspond Regional application Standard, the power quality modes Volt-var and Volt-Watt will running automatically. (Only for Australia)

NOTICE

- If the extra PV inverter is not used, the system is suitable for DC mode.
- If you have the extra PV inverter, the system is suitable for AC or Hybrid mode.